

Task Number: 1299557/001

Address: 29 BAYVIEW ROAD, MCCRAE VIC 3938

Creation Date: 6/01/2025 05:46

Request Type: Water Network - Water Main - Repair of leak in driveway

Priority: 10

Initial Comments: Suggest having a vac truck onsite to expose main and minimize damage to property where water is pushing up In nature strip. There's also water showing on driveway as well but suggest trying to expose the main etherised of driveway first to try and locate the main/leak before digging up driveway. Also unsure where the main runs exactly.

Action Taken: Water Network - Service Pipe - Rectification of defective ferrule

Failure Details: 1 Water Service Pipe - Ferrule - Leaking

People onsite: Ross Bartholomuesz, Rob Hart, Arash Doroodi, Ben Tegally, Nick Spicer, Matt Burnett, Jed Newton

Job Comments: [FT] [LLf0129] [6/1/2025 07:39] [ON SITE]

Arrived on site to find wet area next to driveway & road sounded meter & found customer was using water waited for 10 mins & customer still using water off site will return when customer has finished using water

[FT] [SSf0192] [7/1/2025 09:13] [INSPECTION]

As per leak detection report will req hydro to dig up and repair.

[FT] [SSf0118] [9/1/2025 11:57] [IN TRANSIT]

arrived onsite but hydro truck had to go back to greens road.

[FT] [SSf0107] [15/1/2025 14:25] [ON SITE]

took tracer to ben and assisted crew

[FT] [SSf0118] [15/1/2025 15:25] [ON SITE]

arrived onsite set up signs and cones, started hydroing in n/s on the right side of the driveway where there was a bit of water hydroed down about 700 and nothing. we hydro further down hill to try find service but didnt find anything. exposed the main too see if we could see any push and there wasnt really any good push. called up peggy and explained to him and he told us to hydro on the other side of the driveway which we did and exposed the main and still didnt find anything. peggy sent jason corrin out here to try pick up the leak with listening gear. had a slight sound on meter jason got us to hydro down on meter and could see service was going back towards the house, we hydroed down on the side of driveway a little further up and could see the service going under driveway. located out the service but could only pick it up a few times near the main so we tunneled under but didnt find anything. belive leak is under driveway on the main but driveway is exposed aggregate.

might need leak detection to pin point where the leak is and locate it out.

backfilled holes with sand and put topsoil down.

supervisor follow up

[Pegg,Steve] [17/1/2025 09:38] [OFF SITE]

emailed dave Mc, do we rip up the drive or slip line it and retap inline

[Pegg,Steve] [22/1/2025 06:33] [WAITING ON 3RD PARTY]

SEW decision is we need to dig up the drive, suggest drilling over the main to locate the leak and minimise damage. let the owner know SEW will do their best to reinstate the drive to match the existing.

[Pegg,Steve] [23/1/2025 06:43] [OFF SITE]

advised by Dave Mc to put on hold as SEW considering renewing the main

[Recall Reason] [Pegg,Steve] [23/1/2025 12:57] [WAITING ON 3RD PARTY]

main is not being renewed, refer to early note re drive

[FT] [SSf0265] [4/2/2025 15:50] [ON SITE]

On site met by customer who no idea that driveway was to be dug up. Put onto phone to her parents who were ok to dig up driveway to get to leak. Cut driveway and removed section. No machine access as power pole on one side and letter box and garden bed on other side of driveway. Hand dug out leak. Found leak coming from gland on tpfnr ferrule. Unable to tighten to stop. Shut down main drained hill and replaced ferrule. Re connected service. Charged and flushed main. Relief crew on site with quarry to reinstate.

Valve id 363466 has snapped in on position. Have raised action to be dug up.

Sorry no bucket forgot to take it up to the summit of arthurs seat when charging up.

[FT] [SSf0107] [4/2/2025 16:43] [ON SITE]

went to greens rd and picked up quarry

on site and assisted boys with packing up

put on rock, tsm and compacted

loaded spoil in truck and washed down