

Task Number: 1299522/001

Address: 3 PENNY LANE, MCCRAE VIC 3938

Creation Date: 5/01/2025 20:36

Request Type: Water Network - Water Main - Repair of leak in nature strip

Priority: 1

Initial Comments: SES advised leak large leak to rear of No 10 and the meter wasn't ticking over so said there is water running down from Viewpoint Road to the back of 10 which has caused a landslip to 3 Penny Lane. SES trying to find cause of leak and location of leak. Coming from the higher side of this address. They can hear water from the fireplug at no 10 in View point Rd.

Action Taken: Water Network - Water Main - Inspection

Failure Details: 0 Not Applicable - Not Applicable - Not Applicable

People onsite: Rob Dickens, Wally Peters

Job Comments: [Selliah,Sam] [5/1/2025 20:36] [AWARDED]

Property Number:02E//00464/1

Irrelevant & Sensitive

[5/1/2025 20:38] [AWARDED]

checked

[FT] [SSf0065] [6/1/2025 01:00] [INSPECTION]

Arrived to find SES onsite checked FP at #10 View Point Rd no noise. Tested water running down SW pit is not in mains range 286SL spoke to residents at #10 they advise this is the second land slide in the area and the water is a spring that continually runs regardless of the weather checked the backyard can see where the landslide has run down to 3 Penny Lane. Checked the 25mm meter at #10 no noise is not ticking over. Valve for view point id #362909 was buried located with yellow wand marked and painted. Shut valve no noise opened valve no noise, drove down to Penny Lane inspected property and spoke with SES . Water running down the stairs is clean and clear EC test is in mains range. Sounded garden tap good noise located b/valve was buried shut off and noise stopped. Flow down the stairs eventually stopped the water line inside the house has been damaged by the landslide. Took sample from the rear of the house from land slide EC test is not in mains range 1400SL plus. Residents advised me of a leak running from Charlesworth St drove up to find bollards in the middle of the road in two spots major pot holes. EC test is 600SL plus other pot hole is just before manhole id #430662 called Brendan out to inspect line all ok. Resident advises the leak has been running for 8-9months. Randell SEW briefed about job spoke with Brendan and W.Peters duty officer. Wally attended site advised he has been out to the area numerous times in regards to the leak advised a sample has been sent to the chemist via J.Marsh leak detection awaiting results refer to job #1295094/001 plus.

[FT] [SSf0010] [6/1/2025 01:02] [ON SITE]

Arrived on site after speaking with R-Dickins & Randell about the landslip. I checked where leaks are on job no- 1295094/007 & the leaks have not changed. I then met up with R-Dickins & the SES. I spoke again with Randell & i told him the leaks up the road on the other job number is still the same & Jason Marsh from SEW leak detection is looking into this. Randell told me that he will get J-Marsh back in the morning. I told the people from the SES what is happening.

[Marsh,Jason] [6/1/2025 09:48] [WORK COMPLETE]

Arrived on site and greeted by Mark Door SES Controller

Irrelevant & Sensitive

Mark escorted me to the back of property to inspect the landslide.

Water is running down the washed away embankment. He explained that the property next door is unoccupied due to similar landslide last year, ongoing dispute with council .

Mark is meeting with council today.

I visited the property above at 10 View Point Road McCrae, meeting the concerned homeowners Gerry and Bronwyn. They also own next door (the property in dispute)

The residents are also having issues with retaining walls leaning, etc.

I climbed down the embankment and took a sample (before the rain had started).

I have detection services surveying the area and will take new samples to ALS.

Please note: its proximity to the ongoing issues at 4 Waller PI does not present well.

I have detection serviced surveying the area and will take new samples to ALS.

Please check new photos on montage 1299522/001.

Meeting Charles on site tomorrow