

Task Number: 1295094/004

Address: 4 WALLER PLACE, MCCRAE VIC 3938

Creation Date: 24/12/2024 18:39

Request Type: Water Network - Leak Detection - Leak Investigation

Priority: 7

Initial Comments: None

Action Taken: Water Network - General - Miscellaneous

Failure Details: 0 Not Applicable - Not Applicable - Not Applicable

People onsite: N/A

Job Comments: [Marsh,Jason] [24/12/2024 18:40] [AWARDED]

Team,

I believe that this may become a bigger problem, so if you are able to assist it would be appreciated.

Today I was asked to assist detection services at 4 Waller Place McCrae. It was a terrible day for leak detection, with constant and heavy rain.

Water is flowing up from the road at 10+ L/min (the road is damaged and getting worse, it has been barricaded off).

The storm water drain at 4 Waller Place McCrae is raging. There are other locations where the nature strip is extremely saturated with water running onto roadway.

I sounded all SEW assets and spoke with residents, I was told there is an underground spring and water often flows into the storm water drain, but is not usually this heavy.

We found no leak noises on any SEW assets.

I will return and take samples when the weather has improved.

It would be very helpful if an operation tech with personal knowledge of this area was available to help me get a better understanding of the layout, as there is a lot going on in this area (repairs ect..).

[Herrington,Luke] [27/12/2024 11:59] [AWARDED]

Duplicate to task 3 no real need for this task to be open. Will endeavour to have someone meet Jason onsite upon his request