

Task Number: 1295094/003

Address: 4 WALLER PLACE, MCCRAE VIC 3938

Creation Date: 21/12/2024 08:48

Request Type: Water Network - General - Red Notice Inspection

Priority:5

Initial Comments: Irrelevant & Sensitive from Fulton Hogan called - advised amount of pressureized water running they think its not storm water they checked all there storm water assets on behalf of council & no storm water issues found. said the road is getting bad & might have to close the road down due to water affecting conditiion of road. adv dispatch to see if supervisor can look into sending leak detection or what they want to do? fulton hogan can meet SEW crew at site.

Action Taken: Water Network - General - Miscellaneous

Failure Details: 0 Not Applicable - Not Applicable - Not Applicable

People onsite: Wally Peters, Detection Services, Jason Marsh(SEW)

Job Comments: [Springs,Michelle] [21/12/2024 08:51] [ALLOCATED]

Previous notes from task 2

[FT] [SSf0213] [19/12/2024 14:02] [ON SITE]

on site tested water in gutter 352 storm water area is beginning to dry spoke with resident at no 4 she expained she had not complained but stated this has occurred before as with other areas of seepage storm water in area and are used to it no leak as per previous notes

[Springs,Michelle] [21/12/2024 08:53] [ALLOCATED]

emailed luke and cc'd michael to advise customer requesting re attendance. task 3 raised and allocated to Wally

[Springs,Michelle] [21/12/2024 10:06] [ALLOCATED]

Checked

[FT] [SSf0010] [21/12/2024 14:54] [ON SITE]

Arrived on site & found water is coming out in 2 spots. Ther first is in the middle of the road that has bollards around it opp no-3 Charlesworth st & the other is water seeping from the n/strip & going over the road opp no-4 Waller Pl. I have tested both water & both have come back as well above mains range between 440 & 540 & the water is to dirty for me to do a powder test. No sounds on any neaby service's or f/plugs. There is water pouring in a deep grated drain in the gutter at no-4 & it looks like that is coming from the other side of the freeway. There is a 300mm CICL 300mm MSCL main that runs from the back at no-5 Waller Pl & goes to the other side of the freeway. I then went around there & sounded f/plugs & valves & service's in The Boulevard & along Bayview rd & was unable to pick up any sounds. The owner at no-5 Waller Pl told me that the water in the grated drain is always running. There is a good flow coming from the leak in the road in Charlesworth st. There is a tank site next door to no-5 Waller Pl & will need SEW onsite to gain access. Looks to be a drainge issue but best to get leak detection to be sure.

[Murphy,Marilyn] [22/12/2024 01:48] [OFF SITE]

emailed supv

[Herrington,Luke] [23/12/2024 07:53] [WAITING ON 3RD PARTY]

have emailed leak detection to follow up and investigate further

[Herrington,Luke] [23/12/2024 11:36] [WAITING ON 3RD PARTY]

i have spoken with [REDACTED] the resident at 1 charlesworth st and have confirmed to her i will have leak detection out to investigate further. she was happy with this. This job is also related to job.1290137. will attach leak detection report once i have it and contact council if required.

[Herrington,Luke] [27/12/2024 09:43] [WAITING ON 3RD PARTY]

leak detection have attended site and the report is inconclusive. They believe this could be a drainage issue however they are going to do more investigation as per comments in task 4 that has been created by jason marsh.

[Herrington,Luke] [27/12/2024 11:51] [WAITING ON 3RD PARTY]

Team,

I believe that this may become a bigger problem, so if you are able to assist it would be appreciated.

Today I was asked to assist detection services at 4 Waller Place McCrae. It was a terrible day for leak detection, with constant and heavy rain.

Water is flowing up from the road at 10+ L/min (the road is damaged and getting worse, it has been barricaded off).

The storm water drain at 4 Waller Place McCrae is raging. There are other locations where the nature strip is extremely saturated with water running onto roadway.

I sounded all SEW assets and spoke with residents, I was told there is an underground spring and water often flows into the storm water drain, but is not usually this heavy.

We found no leak noises on any SEW assets.

I will return and take samples when the weather has improved.

It would be very helpful if an operation tech with personal knowledge of this area was available to help me get a better understanding of the layout, as there is a lot going on in this area (repairs ect..).

[Herrington,Luke] [27/12/2024 11:52] [WAITING ON 3RD PARTY]

Above comments from jason marsh on 24/12 from the task 4 he created

[Shaikh,Anna] [29/12/2024 13:29] [WAITING ON 3RD PARTY]

[REDACTED] - the customer at 1 waller place is calling about this ongoing job, she says her fence is underwater and the area is flooded and swampy, is unable to fully close doors - is wanting to raise urgency on this

[Castle,Ken] [29/12/2024 17:59] [WAITING ON 3RD PARTY]

JN 1298016/002 raised by accident.

[FT] [SSf0010] [30/12/2024 12:58] [OFF SITE]

Leak has been located on job no-1295094/006