

Task Number: 1290137/001

Address: 1 CHARLESWORTH STREET, MCCRAE VIC 3938

Creation Date: 28/11/2024 14:46

Request Type: Water Network - Water Main - Repair of leak in roadway

Priority: 5

Initial Comments Irrelevant & Sensitive lives further down the st and has noticed that there is water leaking from the road, approx hose on half, flowing into gutter. She thinks that a crew may have been doing some sort of work in the area and after they have left she noticed the leak. unclear on who it may have been or what works were done.

Clear access

Action Taken: Water Network - Water Main - Inspection

Failure Details: 0 Not Applicable - Not Applicable - Not Applicable

People onsite: Wally Peters

Job Comments: [Haakman,Kate] [28/11/2024 14:46] [AWARDED]

Property Number:02E//00432/1

Irrelevant & Sensitive [28/11/2024 16:24] [ALLOCATED]

checked

[Nguyen,Donna] [28/11/2024 17:51] [IN TRANSIT]

Matthew Mornington Council advised they are onsite and it is hazardous, crew in transit, Matthew would like a callback regarding ETA so that he can set up traffic management. Adv dispatch

[FT] [SSf0010] [28/11/2024 18:41] [ON SITE]

Arrived on site & the council are on site. Found water is seeping out of the middle of the road opp no-3. The road is very spongy. The council have filled in a small pothole. I tested the water a few times & got readings of over 1350 which is well out of mains range. I sounded nearby service's & picked up no sounds & the water main is in the n/strip. Looks to be a drainage issue from the very heavy downpour from last night. I told the council blokes of my findings & they have put bollards around the area & they are going to get a crew to come back in the morning. Spoke with the lady at no-3.

[Lewis,Amanda] [23/12/2024 11:05] [CHECKED]

From: Lewis, Amanda

Sent: Monday, 23 December 2024 11:06 AM

To: dg-Dispatch <dispatch@sew.com.au>

Subject: Jn 1290137 - 1 CHARLESWORTH STREET, MCCRAE - ongoing roadway leak / poss stormwater - cust call required with update pls - SS

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Can a sup please call

Irrelevant & Sensitive

– is at 1 Charlesworth St

Irrelevant & Sensitive

Red bollards and a traffic hazard sign have been placed around hole in roadway where water is flowing through – says many owners in the street frustrated, have called council who keep telling them it's not their prob and to call SEW, rumour amongst locals in the street is that this is a natural spring – residents getting angry that bollards have been put up but water still flowing and a hazard, with no answers.

Can a sup please call [REDACTED] oday on above number and advise what is going on and who this could be referred to please.