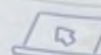


49615

What you need to do

Please have the defective pipes or fittings repaired within:
14 days from receipt of this notice.

Let us know when the repair is completed by either:



Completing the online form at
s.sew.com.au/defectnotice or;



Calling our faults and emergencies team on
13 28 12, quoting the reference number on the
 front of this notice.

Thanks for understanding the importance of having
 this leak fixed quickly. If the repairs aren't completed
 within the time frame above, we may need to issue
 a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

Issued by

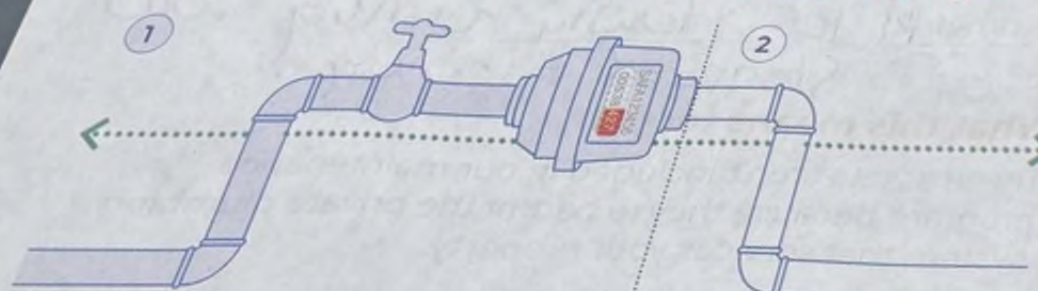
D. Patterson

Time

1-45 pm

Date

27/11/2012

Who's responsible for the pipes and fittings

1. South East Water – we are
 responsible for the water meter and
 pipes from the street to your meter.

2. Property owner/tenant – is
 responsible for the pipes from
 the water meter to the house.

There are variations on the above example.
 For more scenarios on asset responsibility visit:
southeastwater.com.au/assetresponsibility

Need more information?

If you have questions or would like to discuss the leak,
 you can call us 24/7 on **13 28 12**.

Interpreter service 9202 0130 (all languages)

TTY users 13 36 77 (ask for 13 18 51)