

Task Number: 1289514/001

Address: 9-11 VIEW POINT ROAD, MCCRAE VIC 3938

Creation Date: 26/11/2024 15:27

Request Type: Water Network - Water Main - Repair of leak in other location

Priority: 5

Initial Comments: house is way below road level, please check water main and service pipe due to customer experiencing water leaking down through backyard retaining wall. Council has checked their assets, and customer is not experiencing high usage so believes it's not internal. access to property through Nepean HWY Clear access No animals

Action Taken: Water Network - Water Main - Inspection

Failure Details: 0 Not Our Asset - Not Our Asset - Not Our Asset

Employee onsite: Daniel Patterson, James Hoskins(subcontractor)

Job Comments:

[Pairama,Penny] [26/11/2024 15:36] [AWARDED]

Checked

[FT] [SSf0219] [26/11/2024 19:20] [ON SITE]

Arrived on site spoke with customer he explained water leaking through his back yard council has inspected new drains and said its not that. Main at the back of property. Sounded service no noise could hear water running storm.

Customer explained that water is from the natural spring tested water and got a reading of 181. Went up hill sounding assests i could get to. Found water pooling around 25mm meter assembly to 9-11. Sounded and has noise meter turning over water testing at 57.

Couldnt hear any noise on anything else.

Will require ute with maybe chlorine test to test water at proeprty and drain and confirm internal leak at no9-11

[FT] [SSf0213] [27/11/2024 14:12] [ON SITE]

on site located meter to 19-20 no noise detected sounded end of line fireplug in view[iont no sound sounded fireplug in frount of no 10 no sound located 25mm meter assembly to 9-11 viewpoint noise detecetd meter turning turned of st no noise meter stopped issued red notice with a 14 day response no one home posible holiday house no letter box left red notice under frount door left st in off position 18/20 view point rd is on top of cliff accual house is of penny lane accesable from pt np rd down low at foreshore level alot of rain recnetly and this area is known for springs and drainage issues council handball red notice address changed to 9-11 view point rd mccrea

[Castle,Ken] [23/12/2024 08:22] [CLOSED]

Geoffrey Irrelevant & Sensitive confirmed the internal has been fixed by Pro-Plumbing MacCrae.