

## 11.4 Scheduled Leak Detection

[Guidance: South East has one specialist trained leak detection technician with sophisticated equipment used for this purpose. Other South East Water technicians may be able to assist when this resource is not available, however they may not be as proficient with the equipment as the specialist. It is expected that the Industry Partner has access to their own specialist leak detection service provider(s) to ensure 24/7 availability for this service. During the roll out of the digital meter fleet (or for other projects), there may be occasions when assistance will be required to install loggers and other equipment for comparison of leak detection technology built into these meters].

- a) Specialist leak detection services engaged by the Industry Provider must have proven experience in the leak detection field and access to sophisticated leak detection equipment suitable for finding leaks not able to be detected by the Industry Partner's Maintenance Worker's or Supervisors.
- b) No payment will be made for engagement of specialist leak detection services where South East Water's Representative determines that the source of the leak should have been identified readily by the maintenance crew or the Industry Partner's Supervisor (e.g. on the service next door to where the leak is surfacing, or by tracing the leak using the storm water system).
- c) Engagement and deployment to site of specialist leak detection services are to be included within the priority of the allocated task – revision of allocated task priority is not permitted for delays in obtaining access to this service.
- d) Response for specialist leak detection services using South East Water's in-house resources will take into consideration the priority allocated to the Industry Partner; however, this service may not be available when requested due to other priorities on the network or availability after hours. Lack of availability of this resource does not remove the requirement of the Industry Partner to meet the task priority as per clause 11. c) above.
- e) Specialist leak detection services may be required to assist with deployment and recovery of South East Water owned equipment and sensors used for long term leak detection programs and investigations. Payment for such activities is as described in clause 1.4.

## 11.5 Leak Detection of Digital Meter Sensor Alarms

- a) Digital Meters have sensors installed which can identify and alert SEW that a leak may be in the vicinity of the sensor. Specialised Leak Detection is required to pin-point the exact location of the leak and provide basic details of the leak to enable a decision on whether a repair will be required.
- b) Work may be initiated as individual tasks or packaged with multiple activities within one task.
- c) Payment for this activity will be made at 'Hourly Rates' (a Schedule to the Agreement). At the direction of the South East Water Representative, the Industry Partner may be directed to provide a quote for these works