

Term or abbreviation	Definition
	e) Performing minor works including but not limited to, taking a pressure or flow reading on a domestic water service, replacing a domestic water meter (meters supplied by South East Water at no cost to the Industry Partner), clearing a choked water meter, recording a water meter reading, placing a restrictor on a supply, adjusting a restrictor or removing a restrictor from a supply.
Sewer Blockage	A Sewer Blockage is any object or condition which interferes with the flow of sewage within South East Water's Sewerage System that reduces the carrying capacity of the sewer.
Sewer Pump Station	Building, structures and equipment used to transfer sewage through a pressure main or otherwise to raise sewage.
Short Side Service	A service that is wholly located within the nature strip i.e. no part of service is located under road pavement.
Significant Sewer Flow	Flows greater than 80 litres per minute
Significant Sewer Spill	Spills greater than 200 litres
Silt	Silt refers to soil or sand, i.e. fine particulates.
South East Water's Representative	As defined in the Agreement.
Special Information (SI)	Special Information (SI) is held in a configurable form built in to the Works Management System. SI is information relating to the work which is not appropriate or too detailed to include on the task or job itself.
<u>Specialist Leak Detection</u>	<u>Specialist leak surveyors inspect water reticulation assets visually and test for the characteristic noise of leaks using acoustic equipment such as listening sticks, rods, loggers, correlators, hydrophones, etc. As the accuracy and efficiency of determining a leak sound is influenced by factors such as external noise, pipe material, leak type, etc., specialist leak surveyors use their human sense and experience to listen and apply judgment and experience to pinpoint a leak.</u>
Specialist Services	Means the specialist maintenance services which do not form part of the Services, which are to be procured independently by South East Water. Refer to the Agreement.
Specialist Services Provider	Means a contractor engaged by South East Water to provide Specialist Services.
Spill Containment	Containment means the sewage spill has ceased or has been alleviated by by-pass pumping/ diversions, eductions or sand bagging.
Step Irons	Galvanised iron, stainless steel, plastic or plastic-coated metal steps located in the Maintenance Structure wall for access from the surface level of the Maintenance Structure to the bottom of the Maintenance Structure.
Stop Tap	Also called a stop cock. This is an isolation valve located immediately outside a property boundary or at the meter.
Subcontractor	Means any organisation engaged by the Industry Partner for the performance of any portion of a Task.
Subsidence	The settlement of the natural ground or finished surface level around or over a sewer main, Maintenance Structure, fitting or structure.