



**Healthy Water.
For Life.**

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13 May 2025

I & S

Contract Manager
Service Stream Pty Limited.
Gate 9, 150 Greens Road
Dandenong South VIC 3175
(email) **I & S** [@servicestream.com.au](mailto:is@servicestream.com.au)

Dear **I & S**

**MAINTENANCE SERVICES AGREEMENT PROGRAM STREAM 1 WATER AND SEWER
CIVIL AND SEWER CLEANING**

**AMD2024.037 – Agreement Definitions - Schedule 1 Pricing Hourly Cost Rate and
Schedule of Rates - Schedule 4 Water Specifications – Programmed Leak Detection**

This letter is to formalise and implement changes associated with the Maintenance Services Agreement Water Schedule 1 Pricing – Schedule of Rate and Schedule 4 Water Specifications new subclause 11.4 and 11.5. These contract amendment changes allow South East Water to provide programmed leak detection works to Service Stream on a short term basis.

The 3 specific activities within the scope 'Leak Detection Services' are:

Scope	Industry Partner	Offer
Reactive Leak Detection	Service Stream and Downer	Managed within existing contractual scope
Programmed Leak Detection	Service Stream	6 month basis
Verification of leak location from leaks identified by digital meter sensors	Service Stream	6 month basis

Given the criticality of Programmed Leak Detection and Digital Meter Leak Detection, South East Water will proceed with Service Streams pricing proposal on a 6 month basis to enable South East Water time to review and assess a preferred ongoing model. These works offered to Service Stream over the short-term basis will be monitored and discussed during our monthly Operational Meetings with you. It will be a Service Stream decision to determine any capital acquisition to provide these works or to leverage assets from a suitably qualified and experienced subcontractor.

For Amendment No AMD 2024.037, replacement pages have been provided as detailed in the attachments as listed below for your review, information, and acceptance. These changes will become effective following your formal signed acceptance.



Please note delivery of services the anticipated commencement date from 19 May 2025.

Please return your formal signed acceptance to contracts@sew.com.au by **COB 16 May 2025**.

If you have any questions regarding this matter, please contact

I & S

I & S on (m)

Kind Regards,

I & S

Group Manager, Asset Performance & Resilience



Attachments:

- 1. AMD 2024.037 – Schedule 1 Pricing Hourly Cost Rates/Schedule of Rates and Schedule 4 Water Specifications – Service Stream - Program Stream 1 - Water & Civil – Programmed Leak Detection (track changes) (clean – replacements pages), Schedule 4 Service Stream General Requirements - Glossary of Terms
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Formal Signed Acceptance and Acknowledgment:

We (Service Stream Limited.) acknowledge and accept receipt of Amendment No. AMD 2024.037 made to the Maintenance Services Agreement Program Stream 1 - as detailed within this formal correspondence in its entire form as described in this Notice of Amendment.

I & S	Personal Data	<u>13.5.25</u>
(Name)	(Signature)	(Date)

For and on behalf of: _____
(Company Name)