

Task Number:1323927/001**Task Address:**4 NAVIGATOR STREET, MCCRAE VIC 3938 MapRef :
159A11**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:****Task Story:** **PI** [26/2/2025 20:08] [ALLOCATED]
checked [FT] [DNf00100] [27/2/2025 10:26] [IN TRANSIT] Intransit from
10.15am [FT] [DNf00100] [27/2/2025 10:57] [ON SITE SERVICE OK] Arrived
did Prestart. Spoke to owner and I found the stoptap spraying out water so I
changed the bonnet and washers on the meter ass, the washer was also worn
and not isolating. There is an internal leak, so I gave the owner a Red Notice.**Caller Details:**jeff **PI****Request Details:**leak from the s/t misting water away from property. access
OK, no dogs. please check if s/t is defective and if it isolates water supply fully**Action Taken :**Water Network - Stop Tap - Repair of defect**Task CCT:**Water Network - Stop Tap - Repair of leak**Failure Details:**1 Water Stop Tap 20mm to 25mm - Defective - Worn Washer**Task Priority:**7 5/03/2025 18:27**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**Downer**Created By:**Dean, Shaylene**Department:**Downer Water**Supervisor:**Pain,Brian**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
1050173862	1050173862	-	N

Allocatee History

Allocatee Name	Current	Primary
DNf00100	N	Y

SI List

SI Name	Rec
Red Notice	No

Task Number:1323927/001**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date
61113	Bonnet Brass 20 'T' Head Compl	Downer	1.000	each	CIC	DNv0028	-
69073	Washer Meter 20mm	Downer	2.000	each		DNv0028	-

Material List (continued...)

Part No	Rec Date	MAC Material Included	Total(\$)
61113	-	No	CIC
69073	-	No	

Total Materials Cost **CIC****Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
DNv0028	DNv0028,630YUU Holden Colorado	Downer	ON SITE SERVICE OK	27/02/2025 10:50
DNv0028	DNv0028,630YUU Holden Colorado	Downer	ON SITE	27/02/2025 10:26
DNv0028	DNv0028,630YUU Holden Colorado	Downer	IN TRANSIT	27/02/2025 10:22
DNe0053	Matthews,Peter	Downer	IN TRANSIT	27/02/2025 10:22
DNe0053	Matthews,Peter	Downer	ON SITE	27/02/2025 10:26
DNe0053	Matthews,Peter	Downer	ON SITE SERVICE OK	27/02/2025 10:50

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
DNv0028	27/02/2025 11:01	0.18	CIC	
DNv0028	27/02/2025 10:50	0.40		
DNv0028	27/02/2025 10:26	0.07		
DNe0053	27/02/2025 10:26	0.07		

DNe0053	27/02/2025 10:50	0.40	CIC
DNe0053	27/02/2025 11:01	0.18	

Total Charge Rate **CIC**Total Cost Rate **CIC****Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price (\$)
DN1000	General Contractor Claim	General Claim	Downer	1.000	each	CIC

Contractor Claims List (continued...)

Claims Code	Total(\$)
DN1000	CIC

Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
--------------	-------------	----------	-------	----------------	-----------

Total Claims Cost **CIC****Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
-----------	-------------	---------------------	----------	-------	-----------------	-----------

Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:UTA

Is Extra Travel Authorised:No

UTA Item:9123 - Repair of Domestic Service =25mm dia. (Above Ground)

Labour Cost **CIC**

Vehicle Cost

Plant Cost **CIC**Materials Cost **CIC**Sub-Total **CIC**Travel Adjustment **CIC**

Actual Adjustment

Adjusted Sub Total **CIC**

Risk Events Sub-Total Cost

Risk Events Sub-Total Cost **CIC**Non-UTA Materials Cost **CIC**

Total Cost

Total Cost **CIC**

UOM Value:

Total Quantity **CIC**AAC / ARC: **CIC**

MAC / MRC Value **CIC**
Service Call Cost:
Quoted Cost:
T&M Labour Cost:
T&M Vehicle Cost:
T&M Plant Cost:
T&M Sub-Total:
T&M Travel Adjustment:
T&M Actual Adjustment:
T&M Adjusted Sub Total:
T&M Material Cost:
T&M Total Cost:
SEW Labour Cost **CIC**
SEW Vehicle Cost
SEW Plant Cost **CIC**
SEW Materials Cost **CIC**
SEW Sub-Total:
SEW Total Contractor Claims **CIC**
MSF Cost **CIC**
Total SEW Cost **CIC**
Provisional Contractor Claims **CIC**

WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
---------	--------	---------------	--------------	----------------	---------------	-----------	------------

WSI Details (continued...)

Task Id	WSI Status
---------	------------

Task Number:1323927/001

Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	6/03/2025 18:18	Yes	-	-	No	No	Yes
CHECKED	28/02/2025 18:18	Yes	-	-	No	No	Yes
DATA COMPLETE	28/02/2025 11:36	Yes	-	-	No	No	Yes
WORK COMPLETE	27/02/2025 11:01	Yes	-	-	No	No	Yes
ON SITE SERVICE OK	27/02/2025 10:50	Yes	-	-	Yes	Yes	Yes
ON SITE	27/02/2025 10:26	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	27/02/2025 10:22	Yes	-	-	No	Yes	Yes
ALLOCATED	26/02/2025 18:29	Yes	-	-	No	No	Yes
AWARDED	26/02/2025 18:27	Yes	-	-	No	No	Yes

Types : Leaking from meter to house

HowIssued : Handed to owner

DaysToRepair : 7

FollowUpNotes : Plumber on to it needed top isolate first









Defective water pipes or fittings notice

Reference number 1323927/001
Address 4 NAVIGATOR ST
MCCRAE Postcode 3938

Hello,

A water leak has been found on this property
at one or more of these assets:

- ☒ internal service pipe
☐ other

What this means for you

These assets aren't included in our maintenance
program because they're part of the private plumbing
system that services your property.

If you're an owner occupier – it's your responsibility
to maintain these service pipes and fittings.

If you're a tenant – please inform the owner and/
or property manager of this notice. You may need to
confirm your responsibilities to the property with your
landlord/property manager.

GENERAL SERVICE ASSEMBLY

21478

What you need to do

Please have the defective pipes or fittings repaired within:

7 days from receipt of this notice.

Let us know when the repair is completed by either:



Completing the online form at s.sew.com.au/defectnotice or;



Calling our faults and emergencies team on **13 28 12**, quoting the reference number on the front of this notice.

Thanks for understanding the importance of having this leak fixed quickly. If the repairs aren't completed within the time frame above, we may need to issue a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

Issued by

Peter Matthews

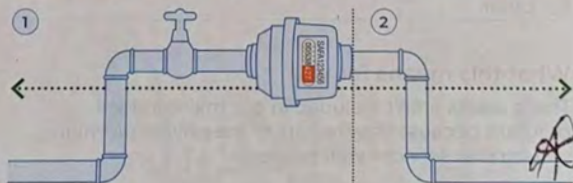
Time

10:51

Date

27 / 2 / 25

Who's responsible for the pipes and fittings



1. South East Water – we are responsible for the water meter and pipes from the street to your meter.

2. Property owner/tenant – is responsible for the pipes from the water meter to the house.

There are variations on the above example.

For more scenarios on asset responsibility visit:
southeastwater.com.au/assetresponsibility

Need more information?

If you have questions or would like to discuss the leak, you can call us 24/7 on **13 28 12**.

Interpreter service 9202 0130 (all languages)

TTY users 13 36 77 (ask for 13 18 51)