

Task Number:1101563/001**Task Address:**3 PENNY LANE, MCCRAE VIC 3938 MapRef : 159A9**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

Task Story:[Pairama,Tracey] [15/11/2022 06:41] [AWARDED] Property Number:02E//00464/1 [Ludewig,Ralph] [15/11/2022 07:28] [ALLOCATED] cancelled may be associated with job in Coburn just up the hill.....will make new job up for L/L [Ludewig,Ralph] [15/11/2022 07:31] [CANCELLED] as per notes

Caller Details:Ben Wells, PI

Request Details:Caller distraught - claims mountain at front of his house is shifting due to alot of water running down and may very well flood his house and the houses around him - not sure if its rain/stormwater or burst main further up - pls investigate

Action Taken :No Work Cancelled - No Work Cancelled - No Work Cancelled**Task CCT:**Water Network - Water Main - Repair of leak in other location**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable**Task Priority:**1 15/11/2022 07:41**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**Yes**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**Downer**Created By:**Pairama, Tracey**Department:**Downer Water**Supervisor:****Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
-------	------------	--------	-------------

Allocatee History

Allocatee Name	Current	Primary
DNf0007	N	Y
DNf0001	N	Y

DNf0007	N	Y
---------	---	---

SI List

SI Name	Rec
---------	-----

Task Number:1101563/001

Task Story:

Payment Type:**SEW Sales Code:**

Contractor CostCode:

Contractor SalesCode:

Material List

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
---------	-------------	---------------------	----------	-------	----------------	---------	----------	----------

Material List (continued...)

Part No	MAC Material Included	Total(\$)
---------	-----------------------	-----------

Total Materials Cost:

Labour List

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
-------------	---------------	---------------------	----------------------	-----------------

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
-------------	---------------	-------	---------------------	-------------------

Total Charge Rate:

Total Cost Rate:

Contractor Claims List

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)	Total (\$)
-------------	-------------	------------	---------------------	----------	-------	----------------	------------

Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
--------------	-------------	----------	-------	----------------	-----------

Total Claims Cost:

Chargeable Items

[illegible]

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
-----------	-------------	------------------------	----------	-------	--------------------	-----------

Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:UTA

Is Extra Travel Authorised:No

UTA Item:

Labour Cost: CIC

Vehicle Cost

Plant Cost: CIC

Materials Cost: CIC

Sub-Total: CIC

Travel Adjustment:

Actual Adjustment:

Adjusted Sub Total: CIC

Risk Events Sub-Total Cost: CIC

Risk Events Sub-Total Cost:

Non-UTA Materials Cost: CIC

Total Cost: CIC

Total Cost: CIC

UOM Value:

Total Quantity:

AAC / ARC:

MAC / MRC Value:

Service Call Cost:

Quoted Cost:

T&M Labour Cost:

T&M Vehicle Cost:

T&M Plant Cost:

T&M Sub-Total:

T&M Travel Adjustment:

T&M Actual Adjustment:

T&M Adjusted Sub Total:

T&M Material Cost:

T&M Total Cost:

SEW Labour Cost: CIC

SEW Vehicle Cost

SEW Plant Cost: CIC

SEW Materials Cost: CIC

SEW Sub-Total:

SEW Total Contractor Claims: CIC

MSF Cost: CIC

Total SEW Cost: CIC

Provisional Contractor Claims: CIC

WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
---------	--------	---------------	--------------	----------------	---------------	-----------	------------

WSI Details (continued...)

Task Id	WSI Status
---------	------------

Task Number:1101563/001

Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
ALLOCATED	15/11/2022 07:25	Yes	-	-	No	No	Yes
AWARDED	15/11/2022 06:41	Yes	-	-	No	No	Yes

Task Number:1101563/002

Task Address:10 VIEW POINT ROAD, MCCRAE VIC 3938 MapRef : 159A9

Program Name:

Task Work Type:Planned Maintenance - Repair

Source Of Work:

Facility:

Permit Not Required:No

Permit Pre Approved:No

Permit Reason:Other

Permit Other Reason:

Task Story:[Ludewig,Ralph] [15/11/2022 07:30] [AWARDED] may be associaed with works in coburn LL job [FT] [LLf0006] [15/11/2022 10:29] [ON SITE] Arrived to find Police had road blocked and SES onsite.Water is cascading down the hill causing a landslip and endangering property.Drove to property up the hill and sounded services.Found good noise on meter at No10 View Point Rd and it was spinning around.No one was home so turned it off but it was letting through so replaced 25mm stop tap.Spoke to SES and was told water had stopped flowing.Issued 7 day red notice.

Caller Details:Ben Wells, PI

Request Details:Caller distraught - claims mountain at front of his house is shifting due to alot of water running down and may very well flood his house and the houses around him - not sure if its rain/stormwater or burst main further up - pls investigate [Ludewig,Ralph] [15/11/2022 09:26] [ON SITE] Ben Wells, PI

Action Taken :Water Network - Stop Tap - Repair of defect

Task CCT:Water Network - Water Main - Repair of leak in other location

Failure Details:0 Not Applicable - Not Applicable - Not Applicable

Task Priority:1 15/11/2022 08:30

Is Chargeable:No

Is Pending:No

Is Cancelled:No

Is Component Type:No

PO Department:Water Maintenance

PO Supervisor:

Contractor:ServiceStream

Created By:Ludewig, Ralph

Department:ServiceStream Water

Supervisor:Griffith,Jason

Allocatee:

Task Status:CLOSED

Asset List

Asset	Asset Name	Parent	SI Present?
-------	------------	--------	-------------

Allocatee History

Allocatee Name	Current	Primary
LLf0006	N	Y

SI List

SI Name	Rec
Red Notice	No

Task Number:1101563/002**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date
61114	Bonnet Brass 25 'T' Head Compl	ServiceStream	1.000	each	CIC	LLv0232	-
69074	Washer Meter 25mm	ServiceStream	2.000	each		LLv0232	-

Material List (continued...)

Part No	Rec Date	MAC Material Included	Total(\$)
61114	-	No	CIC
69074	-	No	

Total Materials Cost: **CIC****Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	ON SITE	15/11/2022 08:10
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	IN TRANSIT	15/11/2022 07:35
LLe0044	McLenaghan,Steven	ServiceStream	IN TRANSIT	15/11/2022 07:35
LLe0044	McLenaghan,Steven	ServiceStream	ON SITE	15/11/2022 08:10

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
LLv0232	15/11/2022 10:29	2.32	CIC	
LLv0232	15/11/2022 08:10	0.58		
LLe0044	15/11/2022 08:10	0.58		
LLe0044	15/11/2022 10:29	2.32		

Total Charge Rate: **CIC**
 Total Cost Rate: **CIC**

Contractor Claims List

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price (\$)
ss1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	CIC

Contractor Claims List (continued...)

Claims Code	Total(\$)
ss1000	CIC

Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
--------------	-------------	----------	-------	----------------	-----------

Total Claims Cost: **CIC**

Chargeable Items

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
-----------	-------------	---------------------	----------	-------	-----------------	-----------

Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:UTA

Is Extra Travel Authorised:No

UTA Item:9123 - Repair of Domestic Service =25mm dia. (Above Ground)

Labour Cost: **CIC**

Vehicle Cost: **CIC**

Plant Cost: **CIC**

Materials Cost: **CIC**

Sub-Total: **CIC**

Travel Adjustment: **CIC**

Actual Adjustment: **CIC**

Adjusted Sub Total: **CIC**

Risk Events Sub-Total Cost: **CIC**

Risk Events Sub-Total Cost: **CIC**

Non-UTA Materials Cost: **CIC**

Total Cost: **CIC**

Total Cost: **CIC**

UOM Value:

Total Quantity: **CIC**

AAC / ARC: **CIC**

MAC / MRC Value: **CIC**

Service Call Cost:

Quoted Cost:**T&M Labour Cost:****T&M Vehicle Cost:****T&M Plant Cost:****T&M Sub-Total:****T&M Travel Adjustment:****T&M Actual Adjustment:****T&M Adjusted Sub Total:****T&M Material Cost:****T&M Total Cost:****SEW Labour Cost:** **SEW Vehicle Cost:** **SEW Plant Cost:** **SEW Materials Cost:** **SEW Sub-Total:****SEW Total Contractor Claims:** **MSF Cost:** **Total SEW Cost:** **Provisional Contractor Claims:** **WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
---------	--------	---------------	--------------	----------------	---------------	-----------	------------

WSI Details (continued...)

Task Id	WSI Status
---------	------------

Task Number:1101563/002**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	12/12/2022 18:03	Yes	-	-	No	No	Yes
CHECKED	24/11/2022 07:20	Yes	-	-	No	No	Yes
DATA COMPLETE	23/11/2022 08:33	Yes	-	-	No	No	Yes
WORK COMPLETE	15/11/2022 10:29	Yes	-	-	No	No	Yes
ON SITE	15/11/2022 08:10	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	15/11/2022 07:35	Yes	-	-	No	Yes	Yes
ALLOCATED	15/11/2022 07:33	Yes	-	-	No	No	Yes
AWARDED	15/11/2022 07:30	Yes	-	-	No	No	Yes











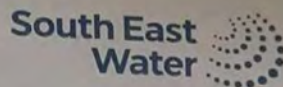












Defective water pipes or fittings notice

Reference number 1101563/002

Address 10 VIEW POINT RD
MCPRAE Postcode 3938

Hello,

A water leak has been found on this property
at one or more of these assets:

- ☒ internal service pipe
- ☐ other WATER HAS BEEN TURNED OFF
BECAUSE OF BROST PIPE ON PROPERTY.
CAUSING LANDSLIP.

What this means for you

These assets aren't included in our maintenance
program because they're part of the private plumbing
system that services your property.

If you're an owner occupier – it's your responsibility
to maintain these service pipes and fittings.

If you're a tenant – please inform the owner and/
or property manager of this notice. You may need to
confirm your responsibilities to the property with your
landlord/property manager.

* TURNING WATER ON WILL CAUSE DAMAGE
TO YOUR PROPERTY AND THOSE BELOW YOU *

GENERAL SERVICE ASSEMBLY

09059

What you need to do

Please have the defective pipes or fittings repaired within:

7 days from receipt of this notice.

Let us know when the repair is completed by either:



Completing the online form at
s.sew.com.au/defectnotice or;



Calling our faults and emergencies team on
13 28 12, quoting the reference number on the
front of this notice.

Thanks for understanding the importance of having this leak fixed quickly. If the repairs aren't completed within the time frame above, we may need to issue a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

Issued by

SN

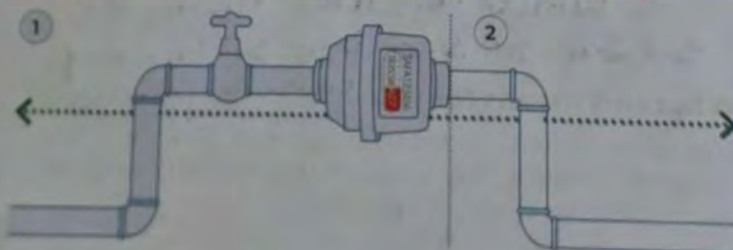
Time

4.30pm

Date

15 / 11 / 22

Who's responsible for the pipes and fittings



1. South East Water – we are responsible for the water meter and pipes from the street to your meter.

2. Property owner/tenant – is responsible for the pipes from the water meter to the house.

There are variations on the above example.
For more scenarios on asset responsibility visit:
southeastwater.com.au/assetresponsibility

Need more information?

If you have questions or would like to discuss the leak,
you can call us 24/7 on **13 28 12**.

Interpreter service 9202 0130 (all languages)

TTY users 13 36 77 (ask for 13 18 51)