

Task Number:1339180/001**Task Address:**93 FLINDERS STREET, MCCRAE VIC 3938 MapRef : 170K1**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:****Task Story:**[Lewis,Amanda] [25/4/2025 08:42] [AWARDED] Property

Number:02E//00444/77 [Pairama,Penny] [25/4/2025 09:10] [CANCELLED]

Cancelled

Caller Details:A J MINTER, PI 93 Flinders STREET, MCCRAE 3938**Request Details:**Water gushing from underground base of stop tap, property has lost supply, stop tap now fully isolated and water still flowing - access ok, owner onsite is Anna**Action Taken :**No Work Cancelled - No Work Cancelled - No Work Cancelled**Task CCT:**Water Network - Service Pipe - Repair of burst**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable**Task Priority:**3 25/04/2025 11:42**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**Yes**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**ServiceStream**Created By:**Lewis, Amanda**Department:**ServiceStream Water**Supervisor:**Corrin,Jason**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
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Allocatee History

Allocatee Name	Current	Primary
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SI List

SI Name	Rec
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Task Number:1339180/001

Task Story:

Payment Type:

SEW Sales Code:

Contractor CostCode:

Contractor SalesCode:

Material List

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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Material List (continued...)

Part No	MAC Material Included	Total(\$)
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Total Materials Cost:

Labour List

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
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Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
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Total Charge Rate:

Total Cost Rate:

Contractor Claims List

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)	Total (\$)
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Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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Total Claims Cost:

Chargeable Items

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:UTA

Is Extra Travel Authorised:No

UTA Item:

Labour Cost

Vehicle Cost

Plant Cost

Materials Cost

Sub-Total

Travel Adjustment:

Actual Adjustment:

Adjusted Sub Total

Risk Events Sub-Total Cost

Risk Events Sub-Total Cost:

Non-UTA Materials Cost

Total Cost

Total Cost

UOM Value:

Total Quantity:

AAC / ARC:

MAC / MRC Value:

Service Call Cost:

Quoted Cost:

T&M Labour Cost:

T&M Vehicle Cost:

T&M Plant Cost:

T&M Sub-Total:

T&M Travel Adjustment:

T&M Actual Adjustment:

T&M Adjusted Sub Total:

T&M Material Cost:

T&M Total Cost:

SEW Labour Cost

SEW Vehicle Cost

SEW Plant Cost

SEW Materials Cost

SEW Sub-Total:

SEW Total Contractor Claims

MSF Cost

Total SEW Cost

Provisional Contractor Claims

WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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WSI Details (continued...)

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Task Id	WSI Status
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Task Number:1339180/001**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
AWARDED	25/04/2025 08:42	Yes	-	-	No	No	Yes

Task Number:1339180/002**Task Address:**93 FLINDERS STREET, MCCRAE VIC 3938 MapRef : 170K1**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

Task Story:[Pairama,Penny] [25/4/2025 09:11] [AWARDED] Level 2 contacted [Springs,Michelle] [25/4/2025 09:34] [IN TRANSIT] Checked with acher and he said tha rraise new task for priority 1 as the job is withig the danger zone [FT] [SSf0065] [25/4/2025 10:26] [INSPECTION] Arrived to find water running down driveway walked up to find water bubbling up next to garden tap, located 20mm meter on front boundary is ticking over quickly shut off and leak stopped. Issued 24hr R/N handed notice to customer, customer was advised by SEW to turn the stop tap anti-clockwise.

Caller Details:A J MINTER, PI Flinders STREET, MCCRAE 3938

Request Details:Water gushing from underground base of stop tap, property has lost supply, stop tap now fully isolatede and water still flowing - access ok, owner onsite is Anna

Action Taken :Water Network - General - Red Notice Issued**Task CCT:**Water Network - Service Pipe - Repair of burst**Failure Details:**0 Not Our Asset - Not Our Asset - Not Our Asset**Task Priority:**1 25/04/2025 10:11**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**ServiceStream**Created By:**Pairama, Penny**Department:**ServiceStream Water**Supervisor:**Corrin,Jason**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
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Allocatee History

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Allocatee Name	Current	Primary
SSf0065	N	Y

SI List

SI Name	Rec
Red Notice	No

Task Number:1339180/002**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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Material List (continued...)

Part No	MAC Material Included	Total(\$)
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Total Materials Cost:**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
LLv0279	LLv0279,1OU 3FR Holden Colorado	ServiceStream	ON SITE	25/04/2025 10:26
LLv0279	LLv0279,1OU 3FR Holden Colorado	ServiceStream	INSPECTION	25/04/2025 10:02
LLv0279	LLv0279,1OU 3FR Holden Colorado	ServiceStream	IN TRANSIT	25/04/2025 09:27
LLe0020	Dickins,Robert	ServiceStream	IN TRANSIT	25/04/2025 09:27
LLe0020	Dickins,Robert	ServiceStream	INSPECTION	25/04/2025 10:02
LLe0020	Dickins,Robert	ServiceStream	ON SITE	25/04/2025 10:26

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
LLv0279	25/04/2025 10:26	0.00	CIC	
LLv0279	25/04/2025 10:26	0.40		
LLv0279	25/04/2025 10:02	0.58		
LLe0020	25/04/2025 10:02	0.58		
LLe0020	25/04/2025 10:26	0.40		
LLe0020	25/04/2025 10:26	0.00		

Total Charge Rate **CIC**
 Total Cost Rate **CIC**

Contractor Claims List

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
LL1005	General Contractor Claim	General claim	ServiceStream	1.000	each	CIC

Contractor Claims List (continued...)

Claims Code	Total(\$)
LL1005	CIC

Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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Total Claims Cost **CIC**

Chargeable Items

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:Service Call

Is Extra Travel Authorised:No

UTA Item:

Labour Cost:

Vehicle Cost:

Plant Cost:

Materials Cost:

Sub-Total:

Travel Adjustment:

Actual Adjustment:

Adjusted Sub Total:

Risk Events Sub-Total Cost:

Risk Events Sub-Total Cost:

Non-UTA Materials Cost:

Total Cost:

Total Cost:

UOM Value:

Total Quantity:

AAC / ARC:

MAC / MRC Value:

Service Call Cost **CIC**

Quoted Cost:**T&M Labour Cost:****T&M Vehicle Cost:****T&M Plant Cost:****T&M Sub-Total:****T&M Travel Adjustment:****T&M Actual Adjustment:****T&M Adjusted Sub Total:****T&M Material Cost:****T&M Total Cost:****SEW Labour Cost** **SEW Vehicle Cost** **SEW Plant Cost** **SEW Materials Cost** **SEW Sub-Total:****SEW Total Contractor Claims** **MSF Cost** **Total SEW Cost** **Provisional Contractor Claims** **WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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WSI Details (continued...)

Task Id	WSI Status
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Task Number:1339180/002**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	5/05/2025 18:53	Yes	-	-	No	No	Yes
CHECKED	25/04/2025 19:18	Yes	-	-	No	No	Yes
DATA COMPLETE	25/04/2025 18:19	Yes	-	-	No	No	Yes
WORK COMPLETE	25/04/2025 10:26	Yes	-	-	No	No	Yes
ON SITE	25/04/2025 10:26	Yes	-	-	Yes	Yes	Yes
INSPECTION	25/04/2025 10:02	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	25/04/2025 09:27	Yes	-	-	No	Yes	Yes
ALLOCATED	25/04/2025 09:14	Yes	-	-	No	No	Yes
AWARDED	25/04/2025 09:11	Yes	-	-	No	No	Yes

Types : Leaking from meter to house

HowIssued : Handed to owner

DaysToRepair : 1

FollowUpNotes :









