

**Task Number:**1281187/001**Task Address:**239 BAYVIEW ROAD, MCCRAE VIC 3938 MapRef : 170H2**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

**Task Story:**[Pairama,Penny] [24/10/2024 19:09] [AWARDED] Property Number:02E//00422/154 [Dowe,Ashleigh] [24/10/2024 19:14] [AWARDED] checked [FT] [DNf0059] [24/10/2024 20:56] [ON SITE] Arrived onsite, High fence around front of corner block. Looked over fence and buried / leaking 20mm meter. To late to access front yard. Raised extras for ute / re inspection Marked nature with stake and tape. [FT] [DNf0120] [25/10/2024 10:19] [ON SITE] meter covered with long grass, dug out grass and exposed leak on FGT, checked s/t it shut off fine, issued 4 day red notice to tenant [FT] [DNf0120] [25/10/2024 10:20] [ON SITE] adress was actually 239 bay view

**Caller Details:**John Richard King,  237 Bayview ROAD, MCCRAE 3938

**Request Details:**Slow leak in driveway - been here for a few days No Dogs**Action Taken :**Water Network - General - Red Notice Issued**Task CCT:**Water Network - Water Main - Repair of leak in driveway**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable**Task Priority:**5 25/10/2024 19:09**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**Downer**Created By:**Pairama, Penny**Department:**Downer Water**Supervisor:**Gionis,Chris**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
1050172550	1050172550	-	N

**Allocatee History**

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Allocatee Name	Current	Primary
DNf0059	N	Y
DNf0120	N	Y

**SI List**

SI Name	Rec
Red Notice	No

**Task Number:**1281187/001

**Task Story:**

**Payment Type:**

**SEW Sales Code:**

**Contractor CostCode:**

**Contractor SalesCode:**

**Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date
90003	Treated Pine Water Stake @ 1.0	Downer	1.000	each	<b>CIC</b>	DNv0172	-

**Material List (continued...)**

Part No	Rec Date	MAC Material Included	Total(\$)
90003	-	No	<b>CIC</b>

**Total Materials Cost** **CIC**

**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description
DNv0021	DNv0021,1WI9CY Isuzu D-Max	Downer	ON SITE
DNv0021	DNv0021,1WI9CY Isuzu D-Max	Downer	IN TRANSIT
DNv0021	DNv0021,1WI9CY Isuzu D-Max	Downer	ON SITE SERVICE OK
DNv0172	DNv0172,XW02LC Isuzu MY22 FSD 140-260	Downer	ON SITE
DNv0172	DNv0172,XW02LC Isuzu MY22 FSD 140-260	Downer	IN TRANSIT
DNe0058	Rankin,Khan	Downer	IN TRANSIT
DNe0058	Rankin,Khan	Downer	ON SITE
DNe0058	Rankin,Khan	Downer	ON SITE SERVICE OK
DNe0115	Cunnington,Thomas	Downer	IN TRANSIT
DNe0115	Cunnington,Thomas	Downer	ON SITE

**Labour List (continued...)**

	Start Date/Time	End Date/Time	Hours		

Resource ID				Est. ChargeRate (\$)	Est. CostRate (\$)
DNv0021	25/10/2024 10:02	25/10/2024 10:21	0.32		
DNv0021	25/10/2024 09:05	25/10/2024 10:02	0.95		
DNv0021	25/10/2024 10:21	25/10/2024 10:21	0.00		
DNv0172	24/10/2024 20:32	24/10/2024 20:56	0.40		
DNv0172	24/10/2024 19:38	24/10/2024 20:32	0.90		
DNe0058	25/10/2024 09:05	25/10/2024 10:02	0.95		
DNe0058	25/10/2024 10:02	25/10/2024 10:21	0.32		
DNe0058	25/10/2024 10:21	25/10/2024 10:21	0.00		
DNe0115	24/10/2024 19:38	24/10/2024 20:32	0.90		
DNe0115	24/10/2024 20:32	24/10/2024 20:56	0.40		

**CIC**

**Total Charge Rate** CIC  
**Total Cost Rate** CIC

**Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price (\$)
DN1000	General Contractor Claim	General Claim	Downer	1.000	each	<b>CIC</b>

**Contractor Claims List (continued...)**

Claims Code	Total(\$)
DN1000	<b>CIC</b>

**Contractor Claims List**

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
<b>Total Claims Cost</b> CIC					

**Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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**Total Chargeable Cost:**  
**Total Services Cost:**  
**Task Cost Scheme:**Service Call  
**Is Extra Travel Authorised:**No  
**UTA Item:**  
**Labour Cost:**  
**Vehicle Cost:**  
**Plant Cost:**  
**Materials Cost:**  
**Sub-Total:**  
**Travel Adjustment:**  
**Actual Adjustment:**

**Adjusted Sub Total:**  
**Risk Events Sub-Total Cost:**  
**Risk Events Sub-Total Cost:**  
**Non-UTA Materials Cost:**  
**Total Cost:**  
**Total Cost:**  
**UOM Value:**  
**Total Quantity:**  
**AAC / ARC:**  
**MAC / MRC Value:**  
**Service Call Cost:**   
**Quoted Cost:**  
**T&M Labour Cost:**  
**T&M Vehicle Cost:**  
**T&M Plant Cost:**  
**T&M Sub-Total:**  
**T&M Travel Adjustment:**  
**T&M Actual Adjustment:**  
**T&M Adjusted Sub Total:**  
**T&M Material Cost:**  
**T&M Total Cost:**  
**SEW Labour Cost:**   
**SEW Vehicle Cost:**   
**SEW Plant Cost:**   
**SEW Materials Cost:**   
**SEW Sub-Total:**  
**SEW Total Contractor Claims:**   
**MSF Cost:**   
**Total SEW Cost:**   
**Provisional Contractor Claims:**

**WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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**WSI Details (continued...)**

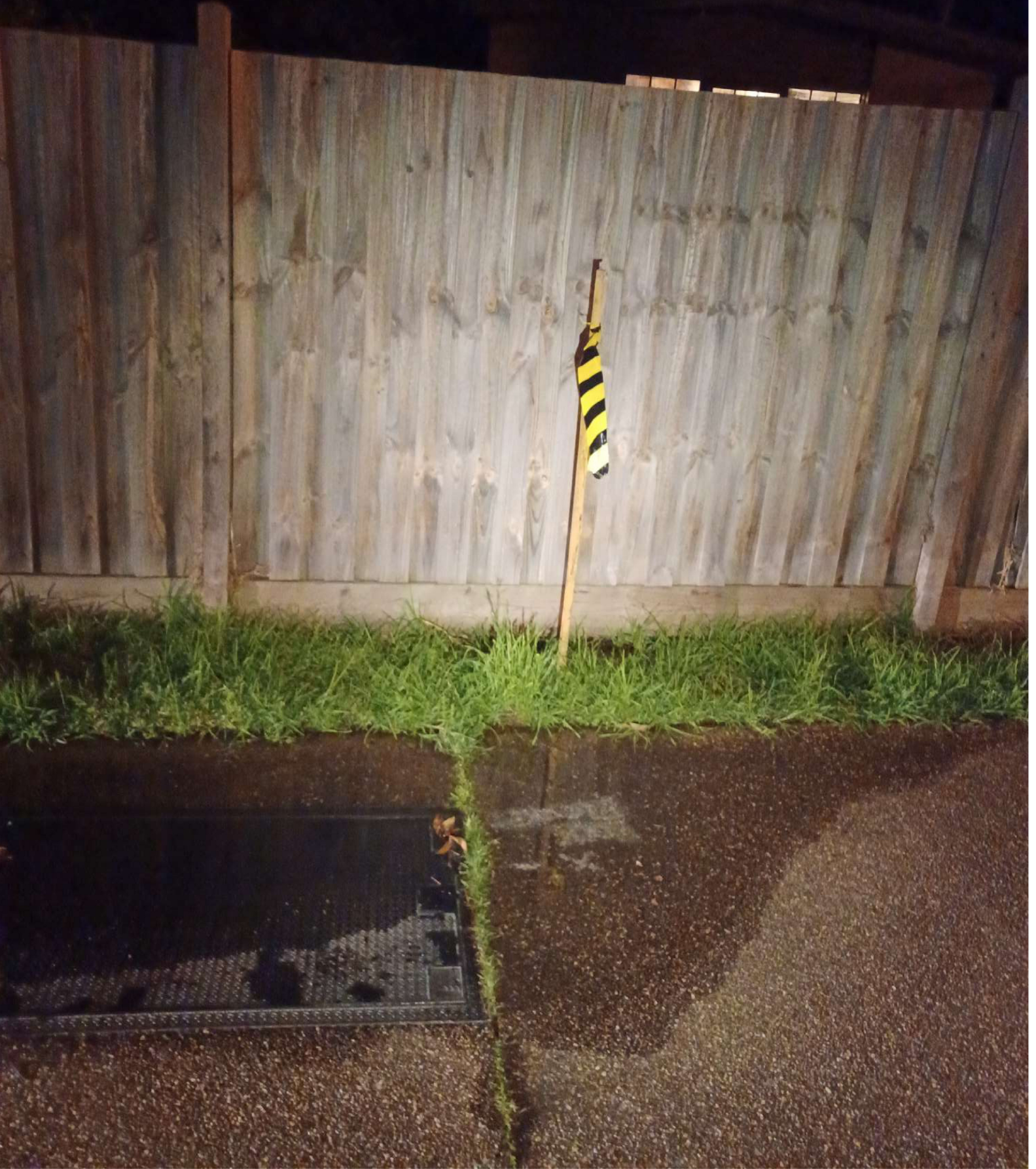
Task Id	WSI Status
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Task Number:1281187/001

**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	11/11/2024 18:30	Yes	-	-	No	No	Yes
CHECKED	28/10/2024 11:59	Yes	-	-	No	No	Yes
	25/10/2024 13:09	Yes	-	-	No	No	Yes

DATA COMPLETE							
WORK COMPLETE	25/10/2024 10:21	Yes	-	-	No	No	Yes
ON SITE SERVICE OK	25/10/2024 10:21	Yes	-	-	Yes	Yes	Yes
ON SITE	24/10/2024 20:32	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	24/10/2024 19:38	Yes	-	-	No	Yes	Yes
ALLOCATED	24/10/2024 19:20	Yes	-	-	No	No	Yes
AWARDED	24/10/2024 19:09	Yes	-	-	No	No	Yes













**What you need to do**

Please have the defective pipes or fittings repaired within:

4 days from receipt of this notice.

**Let us know when the repair is completed by either:**



Completing the online form at: [s.sew.com.au/defectnotice](http://s.sew.com.au/defectnotice) or;



Calling our faults and emergencies team on **13 28 12**, quoting the reference number on the front of this notice.

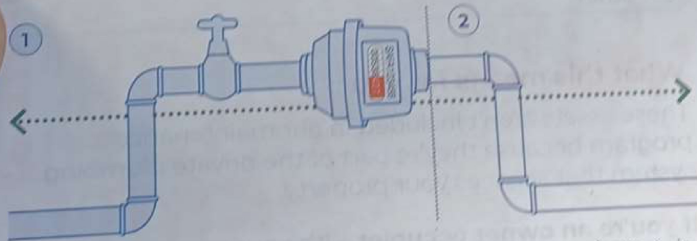
Thanks for understanding the importance of having this leak fixed quickly. If the repairs aren't completed within the time frame above, we may need to issue a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

Issued by Khan

Time 10.15am Date 25/10/24

**Who's responsible for the pipes and fittings**



**1. South East Water** - we are responsible for the water meter and pipes from the street to your meter.

**2. Property owner/tenant** - is responsible for the pipes from the water meter to the house.

There are variations on the above example. For more scenarios on asset responsibility visit: [southeastwater.com.au/assetresponsibility](http://southeastwater.com.au/assetresponsibility)

**Need more information?**

If you have questions or would like to discuss the leak, you can call us 24/7 on **13 28 12**.

**Interpreter service** 9202 0130 (all languages)

**TTY users** 13 36 77 (ask for 13 18 51)