

**Task Number:**1094442/001

**Task Address:**28 SOMERS AVENUE, MCCRAE VIC 3938 MapRef : 171A1

**Program Name:**

**Task Work Type:**Planned Maintenance - Repair

**Source Of Work:**

**Facility:**

**Permit Not Required:**No

**Permit Pre Approved:**No

**Permit Reason:**Other

**Permit Other Reason:**

**Task Story:**[Nathan,Rosemary] [20/10/2022 13:17] [AWARDED] Property Number:02H//00721/19 [Ludewig,Ralph] [20/10/2022 14:14] [ALLOCATED] Checked D [FT ] [LLf0051] [20/10/2022 15:21] [ON SITE] on site nbn drilling in area yesterday spoke to cust pressure is low sounded 20mm meter assembly good noise sounded along line of service pipe noise detected in crushed rock driveway marked with blue paint cust said she would be ok with supply for now i informed her we will have crew attend tomorrow morning [FT ] [LLf0051] [20/10/2022 15:27] [ON SITE] good parking good access for machine [FT ] [LLf0051] [20/10/2022 15:29] [OFF SITE] contacted jason email sent to mark for attention in morning [Moser,John] [21/10/2022 03:58] [OFF SITE] as per notes Task No: 1094442/001 Old Task CCT: Water Network - Water Supply - No water investigation New Task CCT: Water Network - Water Main - Repair of leak in driveway [FT ] [LLf0033] [21/10/2022 08:23] [ON SITE] load up rock at dandenong to reinstate driveway, arrive/set up site, nbn crew onsite so work in with them for parking, confirmed good sound on service and poor pressure, found meter ticking over, disconnected and silent on our side, issued red notice for 7 and explained issue to customer leak after meter unknown location.

**Caller Details:**Heather, PI

**Request Details:**caller advised the NBN were digging NS and she has no water

**Action Taken :**Water Network - General - Red Notice Issued

**Task CCT:**Water Network - Water Main - Repair of leak in driveway

**Failure Details:**0 Not Our Asset - Not Our Asset - Not Our Asset

**Task Priority:**5 21/10/2022 13:17

**Is Chargeable:**No

**Is Pending:**No

**Is Cancelled:**No

**Is Component Type:**No

**PO Department:**Water Maintenance

**PO Supervisor:**

**Contractor:**ServiceStream

**Created By:**Nathan, Rosemary

**Department:**ServiceStream Water

**Supervisor:**

**Allocatee:**

**Task Status:**CLOSED

**Asset List**

Asset	Asset Name	Parent	SI Present?
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**Allocatee History**

Allocatee Name	Current	Primary
LLf0051	N	Y
LLf0033	N	Y

**SI List**

SI Name	Rec
Red Notice	No

**Task Number:**1094442/001

**Task Story:**

**Payment Type:**

**SEW Sales Code:**

**Contractor CostCode:**

**Contractor SalesCode:**

**Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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**Material List (continued...)**

Part No	MAC Material Included	Total(\$)
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**Total Materials Cost:**

**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
LLv0267	LLv0267,XV 77DN Supertruck	ServiceStream	ON SITE	20/10/2022 14:47
LLv0267	LLv0267,XV 77DN Supertruck	ServiceStream	1ST TRAVEL	20/10/2022 14:38
LLv0269	LLv0269,XV 15FI Hino 500 Series	ServiceStream	ON SITE	21/10/2022 07:04
LLv0269	LLv0269,XV 15FI Hino 500 Series	ServiceStream	1ST TRAVEL	21/10/2022 05:57
LLe0084	Poore,Rohan	ServiceStream	1ST TRAVEL	21/10/2022 05:57
LLe0084	Poore,Rohan	ServiceStream	ON SITE	21/10/2022 07:04

LLe0249	Patterson,Daniel	ServiceStream	1ST TRAVEL	20/10/2022 14:38
LLe0249	Patterson,Daniel	ServiceStream	ON SITE	20/10/2022 14:47

**Labour List (continued...)**

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
LLv0267	20/10/2022 15:29	0.70	<b>CIC</b>	
LLv0267	20/10/2022 14:47	0.15		
LLv0269	21/10/2022 08:26	1.37		
LLv0269	21/10/2022 07:04	1.12		
LLe0084	21/10/2022 07:04	1.12		
LLe0084	21/10/2022 08:26	1.37		
LLe0249	20/10/2022 14:47	0.15		
LLe0249	20/10/2022 15:29	0.70		

**Total Charge Rate** CIC

**Total Cost Rate** cic

**Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
ss1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	<b>CIC</b>

**Contractor Claims List (continued...)**

Claims Code	Total(\$)
ss1000	<b>CIC</b>

**Contractor Claims List**

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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**Total Claims Cost** CIC

**Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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**Total Chargeable Cost:**

**Total Services Cost:**

**Task Cost Scheme:**Service Call

**Is Extra Travel Authorised:**No

**UTA Item:**

**Labour Cost:**

**Vehicle Cost:**

**Plant Cost:**

**Materials Cost:**

**Sub-Total:**

**Travel Adjustment:**

**Actual Adjustment:**  
**Adjusted Sub Total:**  
**Risk Events Sub-Total Cost:**  
**Risk Events Sub-Total Cost:**  
**Non-UTA Materials Cost:**  
**Total Cost:**  
**Total Cost:**  
**UOM Value:**  
**Total Quantity:**  
**AAC / ARC:**  
**MAC / MRC Value:**  
**Service Call Cost:**   
**Quoted Cost:**  
**T&M Labour Cost:**  
**T&M Vehicle Cost:**  
**T&M Plant Cost:**  
**T&M Sub-Total:**  
**T&M Travel Adjustment:**  
**T&M Actual Adjustment:**  
**T&M Adjusted Sub Total:**  
**T&M Material Cost:**  
**T&M Total Cost:**  
**SEW Labour Cost:**   
**SEW Vehicle Cost:**   
**SEW Plant Cost:**   
**SEW Materials Cost:**   
**SEW Sub-Total:**  
**SEW Total Contractor Claims:**   
**MSF Cost:**   
**Total SEW Cost:**   
**Provisional Contractor Claims:**

**WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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**WSI Details (continued...)**

Task Id	WSI Status
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Task Number:1094442/001

**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	12/12/2022 18:00	Yes	-	-	No	No	Yes

CHECKED	10/11/2022 15:12	Yes	-	-	No	No	Yes
DATA COMPLETE	6/11/2022 10:07	Yes	-	-	No	No	Yes
WORK COMPLETE	21/10/2022 08:26	Yes	-	-	No	No	Yes
ON SITE	20/10/2022 14:47	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	20/10/2022 14:38	Yes	-	-	No	Yes	Yes
ALLOCATED	20/10/2022 13:20	Yes	-	-	No	No	Yes
AWARDED	20/10/2022 13:17	Yes	-	-	No	No	Yes

Types : Downstream of meter (unknown)

HowIssued : Handed to tenant

DaysToRepair : 7

FollowUpNotes : 7 day red notice issued for internal leak





### Defective water pipes or fittings notice

Reference number 1094442/001  
Address 28 Somers Av Mc Crae  
Postcode 3938

Hello,

A water leak has been found on this property at one or more of these assets:

- internal service pipe
- other

#### What this means for you

These assets aren't included in our maintenance program because they're part of the private plumbing system that services your property.

**If you're an owner occupier** – it's your responsibility to maintain these service pipes and fittings.

**If you're a tenant** – please inform the owner and/or property manager of this notice. You may need to confirm your responsibilities to the property with your landlord/property manager.



**Task Number:**1094442/002  
**Task Address:**28 SOMERS AVENUE, MCCRAE VIC 3938 MapRef : 171A1  
**Program Name:**  
**Task Work Type:**Reactive Maintenance - Inspection  
**Source Of Work:**  
**Facility:**  
**Permit Not Required:**No  
**Permit Pre Approved:**No  
**Permit Reason:**Other  
**Permit Other Reason:**  
**Task Story:**[FT ] [LLf0129] [27/7/2023 13:17] [ON SITE] Arrived on site to find internal leak has been fixed no noises detected on service & meter not ticking over  
**Caller Details:**Heather PI  
**Request Details:**PLEASE FOLLOW UP RED NOTICE. PROVIDE WORK EVIDENCE OF INSPECTION. red notice issued for 7 for leak after meter  
**Action Taken :**Water Network - General - Red Notice Inspection - Passed  
**Task CCT:**Water Network - General - Red Notice Inspection  
**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable  
**Task Priority:**10 25/08/2023 17:00  
**Is Chargeable:**No  
**Is Pending:**No  
**Is Cancelled:**No  
**Is Component Type:**No  
**PO Department:**Water Maintenance  
**PO Supervisor:**  
**Contractor:**ServiceStream  
**Created By:**Howells, David  
**Department:**ServiceStream Water  
**Supervisor:**Griffith,Jason  
**Allocatee:**  
**Task Status:**CLOSED

**Asset List**

Asset	Asset Name	Parent	SI Present?
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**Allocatee History**

Allocatee Name	Current	Primary
LLf0006	N	Y
LLf0129	N	Y

**SI List**

SI Name	Rec
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**Task Number:**1094442/002

**Task Story:**

**Payment Type:**

**SEW Sales Code:**

**Contractor CostCode:**

**Contractor SalesCode:**

**Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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**Material List (continued...)**

Part No	MAC Material Included	Total(\$)
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**Total Materials Cost:**

**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description
LLv0237	LLv0237,1MM 2TS Holden Colorado Utility	ServiceStream	ON SITE
LLv0237	LLv0237,1MM 2TS Holden Colorado Utility	ServiceStream	IN TRANSIT
LLe0005	Bartholomeusz,Ross	ServiceStream	IN TRANSIT
LLe0005	Bartholomeusz,Ross	ServiceStream	ON SITE

**Labour List (continued...)**

Resource ID	Start Date/Time	End Date/Time	Hours	Est. ChargeRate (\$)	Est. CostRate (\$)
LLv0237	27/07/2023 12:51	27/07/2023 13:17	0.43	<b>CIC</b>	
LLv0237	27/07/2023 11:49	27/07/2023 12:51	1.03		
LLe0005	27/07/2023 11:49	27/07/2023 12:51	1.03		
LLe0005	27/07/2023 12:51	27/07/2023 13:17	0.43		

**Total Charge Rate:** CIC

**Total Cost Rate:** CIC

**Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
ss1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	<b>CIC</b>

**Contractor Claims List (continued...)**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
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Claims Code	Total(\$)
ss1000	CIC

**Contractor Claims List**

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
<b>Total Claims Cost</b>					CIC

**Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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**Total Chargeable Cost:**  
**Total Services Cost:**  
**Task Cost Scheme:**Service Call  
**Is Extra Travel Authorised:**No  
**UTA Item:**  
**Labour Cost:**  
**Vehicle Cost:**  
**Plant Cost:**  
**Materials Cost:**  
**Sub-Total:**  
**Travel Adjustment:**  
**Actual Adjustment:**  
**Adjusted Sub Total:**  
**Risk Events Sub-Total Cost:**  
**Risk Events Sub-Total Cost:**  
**Non-UTA Materials Cost:**  
**Total Cost:**  
**Total Cost:**  
**UOM Value:**  
**Total Quantity:**  
**AAC / ARC:**  
**MAC / MRC Value:**  
**Service Call Cost:** CIC  
**Quoted Cost:**  
**T&M Labour Cost:**  
**T&M Vehicle Cost:**  
**T&M Plant Cost:**  
**T&M Sub-Total:**  
**T&M Travel Adjustment:**  
**T&M Actual Adjustment:**  
**T&M Adjusted Sub Total:**  
**T&M Material Cost:**  
**T&M Total Cost:**  
**SEW Labour Cost:** CIC

SEW Vehicle Cost: **CIC**  
 SEW Plant Cost: **CIC**  
 SEW Materials Cost: **CIC**  
 SEW Sub-Total:  
 SEW Total Contractor Claims: **CIC**  
 MSF Cost: **CIC**  
 Total SEW Cost: **CIC**  
 Provisional Contractor Claims: **CIC**

### WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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### WSI Details (continued...)

Task Id	WSI Status
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Task Number:1094442/002

### Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	8/08/2023 18:07	Yes	-	-	No	No	Yes
CHECKED	28/07/2023 17:43	Yes	-	-	No	No	Yes
DATA COMPLETE	28/07/2023 07:04	Yes	-	-	No	No	Yes
WORK COMPLETE	27/07/2023 13:17	Yes	-	-	No	No	Yes
ON SITE	27/07/2023 12:51	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	27/07/2023 11:49	Yes	-	-	No	Yes	Yes
ALLOCATED	27/07/2023 06:42	Yes	-	-	No	No	Yes
AWARDED	25/07/2023 09:27	Yes	-	-	No	No	Yes



