

Task Number:1211219/001

Task Address:6 RUSSELL STREET, MCCRAE VIC 3938 MapRef : 158K12

Program Name:

Task Work Type:Planned Maintenance - Repair

Source Of Work:

Facility:

Permit Not Required:No

Permit Pre Approved:No

Permit Reason:Other

Permit Other Reason:

Task Story:[Mallett,Lucinda] [28/1/2024 18:13] [AWARDED] Property Number:02E//00470/7 [Mallett,Lucinda] [28/1/2024 18:15] [AWARDED] career of customer called this, said that the person living here is 87 years old and is stressed. advised she turned the water off due to the leak, although i have told her she can turn it back on if its a leak in the NS.. [Selliah,Sam] [28/1/2024 18:21] [AWARDED] Advised Glen of job [Mallett,Lucinda] [28/1/2024 18:31] [ALLOCATED] carer***** [FT] [SSf0048] [28/1/2024 20:09] [ON SITE] Served red notice for internal leak. Arrived on site, met with customer who said leak was at the side of the house. Found meter assembly and that is close to the off position. Went to side of house with customer and leak is coming from hot water service connection. Turned the inline ball valve off to stop leak. Advised her a plumber will be required to fix. Customer said she will organise a plumber. Turned stop tap at meter back on for customer. [Selliah,Sam] [28/1/2024 20:19] [WORK COMPLETE] Customer Maria called and wanted a plumber. Passed details to Troy

Caller Details:Rosea, PI

Request Details:leaking/gushing water in nature strip. customer is 87 years old and is stressed and confused..tried to get more of a discription of the water coming out but customer was too stressed about this. her career who isnt on site has called this through to us

Action Taken :Water Network - General - Red Notice Issued

Task CCT:Water Network - Water Main - Repair of leak in nature strip

Failure Details:0 Not Our Asset - Not Our Asset - Not Our Asset

Task Priority:3 28/01/2024 21:13

Is Chargeable:No

Is Pending:No

Is Cancelled:No

Is Component Type:No

PO Department:Water Maintenance

PO Supervisor:

Contractor:ServiceStream

Created By:Mallett, Lucinda

Department:ServiceStream Water

Supervisor:Gionis,Chris

Allocatee:

Task Status:CLOSED

Asset List

Asset	Asset Name	Parent	SI Present?
1050173158	1050173158	-	N

Allocatee History

Allocatee Name	Current	Primary
SSf0048	N	Y

SI List

SI Name	Rec
Red Notice	No

Task Number:1211219/001**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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Material List (continued...)

Part No	MAC Material Included	Total(\$)
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Total Materials Cost:**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
LLv0698	LLv0698,1XE6HJ Toyota Hilux	ServiceStream	ON SITE	28/01/2024 19:46
LLv0698	LLv0698,1XE6HJ Toyota Hilux	ServiceStream	IN TRANSIT	28/01/2024 18:48
LLe0509	Talaue,Glenn	ServiceStream	IN TRANSIT	28/01/2024 18:48
LLe0509	Talaue,Glenn	ServiceStream	ON SITE	28/01/2024 19:46

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
LLv0698	28/01/2024 20:09	0.38	CIC	

LLv0698	28/01/2024 19:46	0.97	CIC
LLe0509	28/01/2024 19:46	0.97	
LLe0509	28/01/2024 20:09	0.38	

Total Charge Rate **CIC**

Total Cost Rate **CIC**

Contractor Claims List

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
SS1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	CIC

Contractor Claims List (continued...)

Claims Code	Total(\$)
SS1000	CIC

Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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Total Claims Cost **CIC**

Chargeable Items

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:Service Call

Is Extra Travel Authorised:No

UTA Item:

Labour Cost:

Vehicle Cost:

Plant Cost:

Materials Cost:

Sub-Total:

Travel Adjustment:

Actual Adjustment:

Adjusted Sub Total:

Risk Events Sub-Total Cost:

Risk Events Sub-Total Cost:

Non-UTA Materials Cost:

Total Cost:

Total Cost:

UOM Value:

Total Quantity:

AAC / ARC:

MAC / MRC Value:**Service Call Cost:** CIC**Quoted Cost:****T&M Labour Cost:****T&M Vehicle Cost:****T&M Plant Cost:****T&M Sub-Total:****T&M Travel Adjustment:****T&M Actual Adjustment:****T&M Adjusted Sub Total:****T&M Material Cost:****T&M Total Cost:****SEW Labour Cost:** CIC**SEW Vehicle Cost:****SEW Plant Cost:** CIC**SEW Materials Cost:** CIC**SEW Sub-Total:****SEW Total Contractor Claims:** CIC**MSF Cost:** CIC**Total SEW Cost:** CIC**Provisional Contractor Claims:** CIC**WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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WSI Details (continued...)

Task Id	WSI Status
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Task Number:1211219/001**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	8/02/2024 18:30	Yes	-	-	No	No	Yes
CHECKED	28/01/2024 21:30	Yes	-	-	No	No	Yes
DATA COMPLETE	28/01/2024 20:31	Yes	-	-	No	No	Yes
WORK COMPLETE	28/01/2024 20:09	Yes	-	-	No	No	Yes
ON SITE	28/01/2024 19:46	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	28/01/2024 18:48	Yes	-	-	No	Yes	Yes
ALLOCATED	28/01/2024 18:22	Yes	-	-	No	No	Yes
AWARDED	28/01/2024 18:13	Yes	-	-	No	No	Yes

Types : Leaking from meter to house

HowIssued : Notice left in letter box

DaysToRepair : 7

FollowUpNotes : Internal leak on hot water connection













Task Number:1211219/002**Task Address:**6 RUSSELL STREET, MCCRAE VIC 3938 MapRef : 158K12**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:****Task Story:**[Smith,Troy] [28/1/2024 20:36] [AWARDED] Uploaded to quicta

[Smith,Troy] [28/1/2024 20:38] [AWARDED] JN# 1211219-1413382

[Smith,Troy] [29/1/2024 09:04] [ALLOCATED] Spoke with Assist and they will call Maria at 10am to discuss and will call me back with the outcome

[Smith,Troy] [22/4/2024 09:12] [ALLOCATED] Job closed in quicta. Emailed

Kate to close off Montage [Smith,Troy] [13/5/2024 15:32] [CANCELLED] .

Caller Details:Rosea, PI**Request Details:**Customer has a leak on outlet of HWS as per SEW. SEW have turned off HWS and turned ST back on. Connection after HWS is illegal and needs to be installed before duo valve. Elderly customer. Will speak to assist in the morning**Action Taken :**No Work Cancelled - No Work Cancelled - No Work Cancelled**Task CCT:**Plumbing Water - Water Pipe - Repair of leak**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable**Task Priority:**8 29/01/2024 12:00**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**Yes**Is Component Type:**No**PO Department:****PO Supervisor:****Contractor:**South East Water**Created By:**Smith, Troy**Department:**SEW PriorityPlumbing**Supervisor:****Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
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Allocatee History

Allocatee Name	Current	Primary
Blended Service, Jaye Frampton	N	Y

SI List

SI Name	Rec
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Task Number:1211219/002**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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Material List (continued...)

Part No	MAC Material Included	Total(\$)
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Total Materials Cost:**Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
SEe1261	Blended Service,Jaye Frampton	South East Water	IN TRANSIT	13/05/2024 15:31
SEe1261	Blended Service,Jaye Frampton	South East Water	ON SITE	13/05/2024 15:31

Labour List (continued...)

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
SEe1261	13/05/2024 15:31	0.00	CIC	
SEe1261	13/05/2024 15:31	0.00		

Total Charge RateCIC**Total Cost Rate**CIC**Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)	Total (\$)
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Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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Total Claims Cost:**Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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Total Chargeable Cost:**Total Services Cost:****Task Cost Scheme:**T&M**Is Extra Travel Authorised:**No**UTA Item:****Labour Cost:****Vehicle Cost:****Plant Cost:****Materials Cost:****Sub-Total:****Travel Adjustment:****Actual Adjustment:****Adjusted Sub Total:****Risk Events Sub-Total Cost:****Risk Events Sub-Total Cost:****Non-UTA Materials Cost:****Total Cost:****Total Cost:****UOM Value:****Total Quantity:****AAC / ARC:****MAC / MRC Value:****Service Call Cost:****Quoted Cost:****T&M Labour Cost** CIC**T&M Vehicle Cost** CIC**T&M Plant Cost** CIC**T&M Sub-Total** CIC**T&M Travel Adjustment:****T&M Actual Adjustment:****T&M Adjusted Sub Total** CIC**T&M Material Cost** CIC**T&M Total Cost** CIC**SEW Labour Cost** CIC**SEW Vehicle Cost** CIC**SEW Plant Cost** CIC**SEW Materials Cost** CIC**SEW Sub-Total:****SEW Total Contractor Claims** CIC**MSF Cost** CIC

Total SEW Cost CIC
Provisional Contractor Claims CIC

WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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WSI Details (continued...)

Task Id	WSI Status
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Task Number:1211219/002

Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	13/05/2024 15:32	Yes	-	-	No	No	Yes
CHECKED	13/05/2024 15:31	Yes	-	-	No	No	Yes
DATA COMPLETE	13/05/2024 15:31	Yes	-	-	No	No	Yes
WORK COMPLETE	13/05/2024 15:31	Yes	-	-	No	No	Yes
ON SITE	13/05/2024 15:31	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	13/05/2024 15:31	Yes	-	-	No	Yes	Yes
ALLOCATED	28/01/2024 20:38	Yes	-	-	No	No	Yes
AWARDED	28/01/2024 20:35	Yes	-	-	No	No	Yes