

**Task Number:**1144259/001**Task Address:**10 CATHERINE STREET, MCCRAE VIC 3938 MapRef :  
158K11**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

**Task Story:**[Lewis,Amanda] [12/5/2023 08:44] [AWARDED] Property Number:02E//00430/8 [Ludewig,Ralph] [12/5/2023 08:52] [AWARDED] Checked DD [FT ] [LLf0006] [12/5/2023 10:47] [ON SITE] Arrived to find tree loppers onsite and to unsafe to enter property as falling branches. I can see water seeping from paved driveway. I will try to return later to sound service. [FT ] [LLf0006] [12/5/2023 14:04] [ON SITE] Found meter and slowly turning over.Turned off stop tap and leak started to dry up in paved driveway..Issued 7 day red notice.

**Caller Details:**DOM LEDWIDGE, PI 10 Catherine STREET, MCCRAE 3938

**Request Details:**Water flowing steadily fom under driveway here (getting away) - meter not moving - access ok, no dogs.

**Action Taken :**Water Network - General - Red Notice Issued

**Task CCT:**Water Network - Service Pipe - Repair of leak

**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable

**Task Priority:**4 12/05/2023 16:44

**Is Chargeable:**No

**Is Pending:**No

**Is Cancelled:**No

**Is Component Type:**No

**PO Department:**Water Maintenance

**PO Supervisor:**

**Contractor:**ServiceStream

**Created By:**Lewis, Amanda

**Department:**ServiceStream Water

**Supervisor:**Griffith,Jason

**Allocatee:**

**Task Status:**CLOSED

### Asset List

Asset	Asset Name	Parent	SI Present?
-------	------------	--------	-------------

### Allocatee History

--	--	--	--

Allocatee Name	Current	Primary
LLf0006	N	Y

**SI List**

SI Name	Rec
Red Notice	No

**Task Number:**1144259/001**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
---------	-------------	---------------------	----------	-------	----------------	---------	----------	----------

**Material List (continued...)**

Part No	MAC Material Included	Total(\$)
---------	-----------------------	-----------

**Total Materials Cost:****Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	ON SITE	12/05/2023 13:29
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	IN TRANSIT	12/05/2023 13:12
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	ON SITE	12/05/2023 10:10
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	IN TRANSIT	12/05/2023 09:47
LLe0044	McLenaghan,Steven	ServiceStream	IN TRANSIT	12/05/2023 09:47
LLe0044	McLenaghan,Steven	ServiceStream	ON SITE	12/05/2023 10:10
LLe0044	McLenaghan,Steven	ServiceStream	IN TRANSIT	12/05/2023 13:12
LLe0044	McLenaghan,Steven	ServiceStream	ON SITE	12/05/2023 13:29

**Labour List (continued...)**

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
LLv0232	12/05/2023 14:05	0.60	<b>CIC</b>	
LLv0232	12/05/2023 13:29	0.28		
LLv0232	12/05/2023 10:48	0.63		
LLv0232	12/05/2023 10:10	0.38		



LLe0044	12/05/2023 10:10	0.38	<b>CIC</b>
LLe0044	12/05/2023 10:48	0.63	
LLe0044	12/05/2023 13:29	0.28	
LLe0044	12/05/2023 14:05	0.60	

Total Charge Rate: **CIC**Total Cost Rate: **CIC****Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
SS1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	<b>CIC</b>

**Contractor Claims List (continued...)**

Claims Code	Total(\$)
SS1000	<b>CIC</b>

**Contractor Claims List**

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
--------------	-------------	----------	-------	----------------	-----------

Total Claims Cost: **CIC****Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
-----------	-------------	---------------------	----------	-------	-----------------	-----------

Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:Service Call

Is Extra Travel Authorised:No

UTA Item:

Labour Cost:

Vehicle Cost:

Plant Cost:

Materials Cost:

Sub-Total:

Travel Adjustment:

Actual Adjustment:

Adjusted Sub Total:

Risk Events Sub-Total Cost:

Risk Events Sub-Total Cost:

Non-UTA Materials Cost:

Total Cost:

Total Cost:

UOM Value:

Total Quantity:

**AAC / ARC:****MAC / MRC Value:****Service Call Cost:** CIC**Quoted Cost:****T&M Labour Cost:****T&M Vehicle Cost:****T&M Plant Cost:****T&M Sub-Total:****T&M Travel Adjustment:****T&M Actual Adjustment:****T&M Adjusted Sub Total:****T&M Material Cost:****T&M Total Cost:****SEW Labour Cost:** CIC**SEW Vehicle Cost:****SEW Plant Cost:** CIC**SEW Materials Cost:** CIC**SEW Sub-Total:****SEW Total Contractor Claims:** CIC**MSF Cost:** CIC**Total SEW Cost:** CIC**Provisional Contractor Claims:** CIC**WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
---------	--------	---------------	--------------	----------------	---------------	-----------	------------

**WSI Details (continued...)**

Task Id	WSI Status
---------	------------

**Task Number:**1144259/001**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	8/06/2023 18:03	Yes	-	-	No	No	Yes
CHECKED	8/06/2023 11:07	Yes	-	-	No	No	Yes
DATA COMPLETE	22/05/2023 22:24	Yes	-	-	No	No	Yes
WORK COMPLETE	12/05/2023 14:05	Yes	-	-	No	No	Yes
ON SITE	12/05/2023 10:10	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	12/05/2023 09:47	Yes	-	-	No	Yes	Yes
ALLOCATED	12/05/2023 08:54	Yes	-	-	No	No	Yes
AWARDED	12/05/2023 08:44	Yes	-	-	No	No	Yes

Types : Leaking from meter to house

HowIssued : Handed to owner

DaysToRepair : 7

FollowUpNotes : Found meter and slowly turning over.Turned off stop tap and leak started to dry up in paved driveway..Issued 7 day red notice.



















LLf00006

South East  
Water

## Defective water pipes or fittings notice

Reference number 1144259

Address 10 CATHERINE ST

MCCRAE

Postcode 3938

Hello,

A water leak has been found on this property  
at one or more of these assets:

☒ internal service pipe☐ other

### What this means for you

These assets aren't included in our maintenance program because they're part of the private plumbing system that services your property.

**If you're an owner occupier** – it's your responsibility to maintain these service pipes and fittings.

**If you're a tenant** – please inform the owner and/or property manager of this notice. You may need to confirm your responsibilities to the property with your landlord/property manager.

GENERAL SERVICE ASSEMBLY

09091



LLf00006

**What you need to do**

Please have the defective pipes or fittings repaired within:

7 days from receipt of this notice.

**Let us know when the repair is completed by either:**

Completing the online form at  
[s.sew.com.au/defectnotice](http://s.sew.com.au/defectnotice) or;



Calling our faults and emergencies team on  
**13 28 12**, quoting the reference number on the  
front of this notice.

Thanks for understanding the importance of having  
this leak fixed quickly. If the repairs aren't completed  
within the time frame above, we may need to issue  
a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

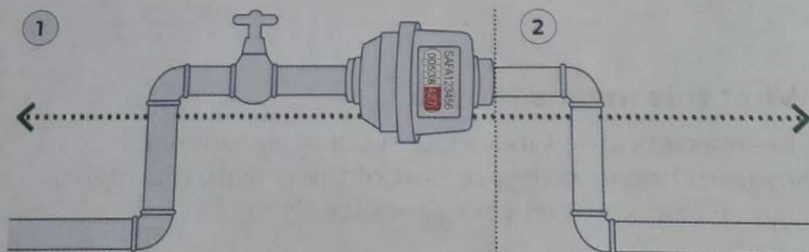
Issued by

Time

1:30pm

Date

12/5/23

**Who's responsible for the pipes and fittings**

**1. South East Water** – we are  
responsible for the water meter and  
pipes from the street to your meter.

**2. Property owner/tenant** – is  
responsible for the pipes from  
the water meter to the house.

There are variations on the above example.  
For more scenarios on asset responsibility visit:  
[southeastwater.com.au/assetresponsibility](http://southeastwater.com.au/assetresponsibility)

**Need more information?**

If you have questions or would like to discuss the leak,  
you can call us 24/7 on **13 28 12**.

**Interpreter service** 9202 0130 (all languages)

**TTY users** 13 36 77 (ask for 13 18 51)