

**Task Number:**1161272/001**Task Address:**1 FAIRWAY CRESCENT, MCCRAE VIC 3938 MapRef : 170K2**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:**

**Task Story:**[Ludewig,Ralph] [19/7/2023 13:29] [ALLOCATED] Checked D [FT ] [LLf0051] [19/7/2023 15:11] [ON SITE] on site 20mm meter buried water pushing up from around it seeping access ok no pne home [Moser,John] [19/7/2023 17:56] [OFF SITE] as per crew Task No: 1161272/001 Old Task CCT: Water Network - Water Main - Repair of leak in other location New Task CCT: Water Network - Service Pipe - Repair of leak Old Priority No: 5 New Priority No: 7 [FT ] [LLf0006] [20/7/2023 10:37] [ON SITE] Dug out meter to find leak on garden standpipe.Issued 7 day red notice.

**Caller Details:**vanessa PI

**Request Details:**vanessa PI - leak on the street side of the meter as confirmed by customer - water pooling around - no access issues - no dogs short side of mains

**Action Taken :**Water Network - General - Red Notice Issued**Task CCT:**Water Network - Service Pipe - Repair of leak**Failure Details:**0 Not Applicable - Not Applicable - Not Applicable**Task Priority:**7 26/07/2023 13:00**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**ServiceStream**Created By:**Perera, Achala**Department:**ServiceStream Water**Supervisor:**Griffith,Jason**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
-------	------------	--------	-------------

**Allocatee History**

Allocatee Name	Current	Primary
----------------	---------	---------

SSf0049	N	Y
LLf0051	N	Y
LLf0006	N	Y

**SI List**

SI Name	Rec
Red Notice	No

**Task Number:**1161272/001**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
---------	-------------	---------------------	----------	-------	----------------	---------	----------	----------

**Material List (continued...)**

Part No	MAC Material Included	Total(\$)
---------	-----------------------	-----------

**Total Materials Cost:****Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description	Start Date/Time
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	ON SITE	20/07/2023 09:58
LLv0232	LLv0232,1MP 2IR Holden Colorado	ServiceStream	IN TRANSIT	20/07/2023 09:19
LLv0250	LLv0250,1NT 9KY Holden Colorado	ServiceStream	ON SITE	19/07/2023 15:10
LLv0250	LLv0250,1NT 9KY Holden Colorado	ServiceStream	IN TRANSIT	19/07/2023 14:22
LLe0044	McLenaghan,Steven	ServiceStream	IN TRANSIT	20/07/2023 09:19
LLe0044	McLenaghan,Steven	ServiceStream	ON SITE	20/07/2023 09:58
LLe0249	Patterson,Daniel	ServiceStream	IN TRANSIT	19/07/2023 14:22
LLe0249	Patterson,Daniel	ServiceStream	ON SITE	19/07/2023 15:10

**Labour List (continued...)**

Resource ID	End Date/Time	Hours	Est. ChargeRate(\$)	Est. CostRate(\$)
LLv0232	20/07/2023 10:38	0.67	<b>CIC</b>	
LLv0232	20/07/2023 09:58	0.65		
LLv0250	19/07/2023 15:25	0.25		
LLv0250	19/07/2023 15:10	0.80		



LLe0044	20/07/2023 09:58	0.65	<b>CIC</b>
LLe0044	20/07/2023 10:38	0.67	
LLe0249	19/07/2023 15:10	0.80	
LLe0249	19/07/2023 15:25	0.25	

**Total Charge Rate** **CIC**

**Total Cost Rate** **CIC**

### Contractor Claims List

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
ss1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	<b>CIC</b>

### Contractor Claims List (continued...)

Claims Code	Total(\$)
ss1000	<b>CIC</b>

### Contractor Claims List

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
--------------	-------------	----------	-------	----------------	-----------

**Total Claims Cost** **CIC**

### Chargeable Items

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
-----------	-------------	---------------------	----------	-------	-----------------	-----------

**Total Chargeable Cost:**

**Total Services Cost:**

**Task Cost Scheme:**Service Call

**Is Extra Travel Authorised:**No

**UTA Item:**

**Labour Cost:**

**Vehicle Cost:**

**Plant Cost:**

**Materials Cost:**

**Sub-Total:**

**Travel Adjustment:**

**Actual Adjustment:**

**Adjusted Sub Total:**

**Risk Events Sub-Total Cost:**

**Risk Events Sub-Total Cost:**

**Non-UTA Materials Cost:**

**Total Cost:**

**Total Cost:**

**UOM Value:**

**Total Quantity:**

AAC / ARC:

MAC / MRC Value:

Service Call Cost 

Quoted Cost:

T&amp;M Labour Cost:

T&amp;M Vehicle Cost:

T&amp;M Plant Cost:

T&amp;M Sub-Total:

T&amp;M Travel Adjustment:

T&amp;M Actual Adjustment:

T&amp;M Adjusted Sub Total:

T&amp;M Material Cost:

T&amp;M Total Cost:

SEW Labour Cost SEW Vehicle Cost SEW Plant Cost SEW Materials Cost 

SEW Sub-Total:

SEW Total Contractor Claims MSF Cost Total SEW Cost Provisional Contractor Claims **WSI Details**

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
---------	--------	---------------	--------------	----------------	---------------	-----------	------------

**WSI Details (continued...)**

Task Id	WSI Status
---------	------------

Task Number:1161272/001

**Task Events**

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	8/08/2023 18:06	Yes	-	-	No	No	Yes
CHECKED	20/07/2023 18:17	Yes	-	-	No	No	Yes
DATA COMPLETE	20/07/2023 14:24	Yes	-	-	No	No	Yes
WORK COMPLETE	20/07/2023 10:38	Yes	-	-	No	No	Yes
ON SITE	19/07/2023 15:10	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	19/07/2023 14:22	Yes	-	-	No	Yes	Yes
ALLOCATED	19/07/2023 13:53	Yes	-	-	No	No	Yes
AWARDED	19/07/2023 13:00	Yes	-	-	No	No	Yes

Types : FGT

HowIssued : Notice left in letter box

DaysToRepair : 7

FollowUpNotes : Dug out meter to find leak on garden standpipe.Issued 7 day red notice.















LLf0006



## Defective water pipes or fittings notice

Reference number 1161272

Address

1 FAIRWAY CRESCENT  
MCCRAE

Postcode 3938

Hello,

A water leak has been found on this property  
at one or more of these assets:

☒ internal service pipe

☐ other LEAK ON STANDPIPE

### What this means for you

These assets aren't included in our maintenance  
program because they're part of the private plumbing  
system that services your property.

**If you're an owner occupier** – it's your responsibility  
to maintain these service pipes and fittings.

**If you're a tenant** – please inform the owner and/  
or property manager of this notice. You may need to  
confirm your responsibilities to the property with your  
landlord/property manager.

GENERAL SERVICE ASSEMBLY

10353

LLf00006

**What you need to do**

Please have the defective pipes or fittings repaired within:

7 days from receipt of this notice.

**Let us know when the repair is completed by either:**

Completing the online form at  
[s.sew.com.au/defectnotice](http://s.sew.com.au/defectnotice) or;



Calling our faults and emergencies team on  
**13 28 12**, quoting the reference number on the  
front of this notice.

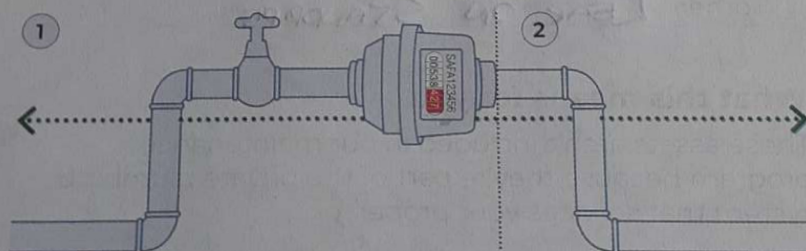
Thanks for understanding the importance of having this leak fixed quickly. If the repairs aren't completed within the time frame above, we may need to issue a legal notice under the Water Act 1989, then:

- Enter the property to fix the defective pipes and fittings;
- Recover from you our costs of doing the necessary work.

Issued by 6

Time 10 00 am

Date 10 / 7 / 23

**Who's responsible for the pipes and fittings**

**1. South East Water** – we are responsible for the water meter and pipes from the street to your meter.

**2. Property owner/tenant** – is responsible for the pipes from the water meter to the house.

There are variations on the above example.  
For more scenarios on asset responsibility visit:  
[southeastwater.com.au/assetresponsibility](http://southeastwater.com.au/assetresponsibility)

**Need more information?**

If you have questions or would like to discuss the leak, you can call us 24/7 on **13 28 12**.

**Interpreter service** 9202 0130 (all languages)

**TTY users** 13 36 77 (ask for 13 18 51)