

**Task Number:**1243555/001**Task Address:**47 AUSTIN AVENUE, MCCRAE VIC 3938 MapRef : 170K3**Program Name:****Task Work Type:**Planned Maintenance - Repair**Source Of Work:****Facility:****Permit Not Required:**No**Permit Pre Approved:**No**Permit Reason:**Other**Permit Other Reason:****Task Story:** [PI] [25/5/2024 13:34] [AWARDED]

Property Number:02E//00490/39 [Springs,Michelle] [25/5/2024 14:09]

[AWARDED] Checked [FT] [SSf0004] [26/5/2024 15:07] [ON SITE] Arrived on site set up site made safe then locatd meter at edge of driveway/fenceline in the bushes. good noise on service meter was ticking over. shut off and resounded noise and leak stopped. spoke with neighbour he said that customer is currently away and no one is home but he will pass on a message. issued red notice with 7 days left safe [FT] [SSf0004] [26/5/2024 15:10] [ON SITE] red notice num #00358 [Lewis,Amanda] [27/5/2024 16:19] [DATA COMPLETE] Owner Craig has called, leak has been repaired, has asked to be put thru to accounts to apply for leak adjustment on next bill - [PI]

**Caller Details:**Dave, [PI]**Request Details:**seepeing water through servie pipe, not alot of water, no access issues no animals**Action Taken :**Water Network - Service Pipe - Inspection**Task CCT:**Water Network - Service Pipe - Repair of leak**Failure Details:**0 Not Our Asset - Not Our Asset - Not Our Asset**Task Priority:**7 1/06/2024 13:34**Is Chargeable:**No**Is Pending:**No**Is Cancelled:**No**Is Component Type:**No**PO Department:**Water Maintenance**PO Supervisor:****Contractor:**ServiceStream**Created By:** [PI]**Department:**ServiceStream Water**Supervisor:**Griffith,Jason**Allocatee:****Task Status:**CLOSED**Asset List**

Asset	Asset Name	Parent	SI Present?
1050173019	1050173019	-	N

**Allocatee History**

Allocatee Name	Current	Primary
SSf0004	N	Y

**SI List**

SI Name	Rec
Red Notice	No

**Task Number:**1243555/001**Task Story:****Payment Type:****SEW Sales Code:****Contractor CostCode:****Contractor SalesCode:****Material List**

Part No	Description	Supplier Contractor	Quantity	Units	Unit Price(\$)	Vehicle	Del Date	Rec Date
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**Material List (continued...)**

Part No	MAC Material Included	Total(\$)
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**Total Materials Cost:****Labour List**

Resource ID	Resource Name	Supplier Contractor	Activity Description
LLv0278	LLv0278,XV 22FI Hino 500 Supertruck	ServiceStream	ON SITE
LLv0278	LLv0278,XV 22FI Hino 500 Supertruck	ServiceStream	IN TRANSIT
LLe0496	Simons,Zac	ServiceStream	IN TRANSIT
LLe0496	Simons,Zac	ServiceStream	ON SITE

**Labour List (continued...)**

Resource ID	Start Date/Time	End Date/Time	Hours	Est. ChargeRate (\$)	Est. CostRate (\$)
LLv0278	26/05/2024 14:39	26/05/2024 15:10	0.52	<b>CIC</b>	
LLv0278	26/05/2024 14:07	26/05/2024 14:39	0.53		
LLe0496	26/05/2024 14:07	26/05/2024 14:39	0.53		
LLe0496	26/05/2024 14:39	26/05/2024 15:10	0.52		



Total Charge Rate:

Total Cost Rate:

**Contractor Claims List**

Claims Code	Description	Claim Type	Supplier Contractor	Quantity	Units	Unit Price(\$)
ss1000	General Contractor Claim	General Claim	ServiceStream	1.000	each	<b>CIC</b>

**Contractor Claims List (continued...)**

Claims Code	Total(\$)
ss1000	<b>CIC</b>

**Contractor Claims List**

Service Code	Description	Quantity	Units	Unit Price(\$)	Total(\$)
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Total Claims Cost:

**Chargeable Items**

Item Code	Description	Supplier Contractor	Quantity	Units	Unit Price (\$)	Total(\$)
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Total Chargeable Cost:

Total Services Cost:

Task Cost Scheme:Service Call

Is Extra Travel Authorised:No

UTA Item:

Labour Cost:

Vehicle Cost:

Plant Cost:

Materials Cost:

Sub-Total:

Travel Adjustment:

Actual Adjustment:

Adjusted Sub Total:

Risk Events Sub-Total Cost:

Risk Events Sub-Total Cost:

Non-UTA Materials Cost:

Total Cost:

Total Cost:

UOM Value:

Total Quantity:

AAC / ARC:

MAC / MRC Value:

Service Call Cost:

Quoted Cost:  
T&M Labour Cost:  
T&M Vehicle Cost:  
T&M Plant Cost:  
T&M Sub-Total:  
T&M Travel Adjustment:  
T&M Actual Adjustment:  
T&M Adjusted Sub Total:  
T&M Material Cost:  
T&M Total Cost:  
SEW Labour Cost   
SEW Vehicle Cost   
SEW Plant Cost   
SEW Materials Cost   
SEW Sub-Total:  
SEW Total Contractor Claims   
MSF Cost   
Total SEW Cost   
Provisional Contractor Claims

WSI Details

Task Id	WSI Id	Planned Start	Actual Start	Planned Finish	Actual Finish	Emergency	Prop Count
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WSI Details (continued...)

Task Id	WSI Status
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Task Number:1243555/001

Task Events

Task Event	Event Date Time	Is Key Event	Allocatee	Is Primary	Is Onsite	Is Work	Is Auto
CLOSED	11/06/2024 18:13	Yes	-	-	No	No	Yes
CHECKED	27/05/2024 18:21	Yes	-	-	No	No	Yes
DATA COMPLETE	27/05/2024 06:45	Yes	-	-	No	No	Yes
WORK COMPLETE	26/05/2024 15:10	Yes	-	-	No	No	Yes
ON SITE	26/05/2024 14:39	Yes	-	-	Yes	Yes	Yes
IN TRANSIT	26/05/2024 14:07	Yes	-	-	No	Yes	Yes
ALLOCATED	25/05/2024 23:28	Yes	-	-	No	No	Yes
AWARDED	25/05/2024 13:34	Yes	-	-	No	No	Yes

Types : Leaking from meter to house

HowIssued : Notice left in letter box

DaysToRepair : 7

FollowUpNotes : cusomter is not home on holidays















## or fittings notice

Reference number

1243555/001

Address

47 AUSTIN AV

MCRKAE

Postcode

3938

Hello,

A water leak has been found on this property  
at one or more of these assets:

☒ internal service pipe

☐ other

### What this means for you

These assets aren't included in our maintenance program because they're part of the private plumbing system that services your property.

**If you're an owner occupier** – it's your responsibility to maintain these service pipes and fittings.

**If you're a tenant** – please inform the owner and/or property manager of this notice. You may need to confirm your responsibilities to the property with your landlord/property manager.