

Request ID 2505165**Mornington Peninsula Shire**

As at: 11-Jan-23 02:06 PM

Type. Roads - Sealed Surface Maintenance - Maintenance - Sealed Road Surface**FINALISED****Customer Information**

Irrelevant & Sensitive

Primary: 22 Prospect Hill Road Map:159 B10 Local Access C Shire
 MCCRAE 3938 (X Coord: -38.34730935 Y Coord: 144.9358609)

Home Phone:

Irrelevant & Sensitive

Work Phone:**Mobile Phone:****eMail:**

Irrelevant & Sensitive

FAX:**Property No:** 130677**Linked To:** 2505225, 2505648**Request Information****Centre:** Mornington Peninsula Shire**Received Via:** Website - Gravity Form**Input Officer:** Web Form Integration**Received On:** 14-Nov-22 @ 10:46 AM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** Team SIMS Roads**Reference No:****Additional Information****How Received:** WebSite**Road Responsibility:** Shire**Reason For Not Reporting To VicRoads 131171:**

*****Customer Response Management*****

Does customer wish to be contacted: No**Request Details:**

Street Storm water pit blocked
 Lid on nature strip missing
 Overflow has flooded house at 22 prospect hill rd McCrae

Submitted from

<https://portal.mornpen.vic.gov.au/report-a-road-concern/?RoadType=Sealed&SealedIssueType=All+Other+Maintenance+%28e.g.+drainage%29> on 2022-11-13 23:46:15 by 1.145.193.15.

https://portal.mornpen.vic.gov.au/wp-admin/admin.php?page=gf_entries&view=entry&id=12&lid=35095&order=ASC&filter&paged=1&pos=0&field_id&ope

14-Nov-22 @ 10:46 AM **Request Created**14-Nov-22 @ 10:46 AM **Action ID: 4944134 (Closed)**

Assigned to: SIMS Roads Team
 Task given: Accept & Assign This Request for Team
 Action was due 15-Nov-22 @ 10:46 AM and was completed 15-Nov-22 @ 02:38 PM.

Action taken: Assigned
 Action by: Twaites Michelle
 15-Nov-22 @ 02:38 PM Notes Comment by Twaites Michelle
 Crews attended 14/11, allocated to SEW, CS, AT and RRT.
 Has been made safe. MTwaites

15-Nov-22 @ 02:38 PM **Action ID: 4945862 (Closed)**

Assigned to: Provisional Works SIMS Roads Pending
 Task given: Investigate & Respond To Customer
 Action was due 29-Nov-22 @ 02:38 PM and was completed 20-Dec-22 @ 09:53 AM.

Action taken: Completed - No Further Action Req
 Action by: Twaites Michelle
 15-Nov-22 @ 02:38 PM Notification
 Sent to Provisional Works SIMS Roads Pending (Action)
 Notified note sent by Twaites Michelle (Automatically)
 Message: Email generated for Action: 4945862 for Provisional Works SIMS Roads Pending

20-Dec-22 @ 09:53 AM Notes Comment by Twaites Michelle
 AT advises works completed to repair pit collapse/sinkhole next to property between 19/11 and 24/11 via PO 192046.
 Customer onsite and aware of works. MTwaites

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02-Dec-22 @	02:46 PM Link Comment	Twaites Michelle
	Linked Request 2505165 to 2505648 same issue	
19-Dec-22 @	09:46 AM Link Comment	Twaites Michelle
	Linked Request 2505165 to 2505225 same issue	