

## FW: 23 Coburn Ave, McCrae

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**From:** Brandon Trebilco <brandon.trebilco@mornpen.vic.gov.au>  
**To:** John Phillips <john.phillips@mornpen.vic.gov.au>  
**Date:** Fri, 16 Dec 2022 16:25:33 +1100

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Email trail as stated, please get someone from SEW out, Tony will assist.

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**From:** Irrelevant & Sensitive  
**Sent:** M  
**To:** Brandon Trebilco <brandon.trebilco@mornpen.vic.gov.au>  
**Subject:** Re: 23 Coburn Ave, McCrae

Thanks for the update Brandon, much appreciated.

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**From:** Brandon Trebilco <[brandon.trebilco@mornpen.vic.gov.au](mailto:brandon.trebilco@mornpen.vic.gov.au)>  
**Se** 5 PM  
**To:** Irrelevant & Sensitive  
**Su**

Hi Irrelevant & Sensitive

Apologies about the delay in getting back to you, I see you've tried calling but have been very busy with cases and people's homes being flooded.

I have reached out to south east water in hopes of organising a meeting and awaiting a reply.

I noticed they are working around the corner to upgrade a water main so fingers crossed it wont be too difficult for them to meet out here.

Definitely on board with everything you have suggested, we have marked out the main voids, particularly under the intersection to prospect hill road but would ideally like the whole trench from your neighbours driveway up to where the water burst out on Coburn excavated, with focus around the power pole and where that nature strip has subsided.

Ill let you know when I hear anything and possibly a time to meet if they go for it.

Kind regards,  
Brandon Trebilco

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**From:** Irrelevant & Sensitive  
**Sent:**  
**To:** Brandon Trebilco <[brandon.trebilco@mornpen.vic.gov.au](mailto:brandon.trebilco@mornpen.vic.gov.au)>  
**Subject:** FW: 23 Coburn Ave, McCrae

Hi Brandon,

Thanks for organising the ground penetrating radar and camera to determine the fault is with South East Water. The sink hole adjacent the garage has been filled and the other partially, prior to reinstatement of drainage pit.

Please see attached photo of garage side and small sink hole. What I thought was a waterline marking the wall, is in fact 100mm subsidence along the garage side. There are also cracks opening in the garden adjacent the power pole. As subsidence is ongoing, the fragile AC water main is under load and likely the fail.

As matter of urgency could you organise a site meeting with your counterpart at South East Water and a Geotechnical Engineer.

I suggest the water main be exposed to determine the extent of piping failure, the main removed, trench over-excavated, voids filled, sub-base stabilised, and main replaced up to the neighbour's driveway as a minimum.

What are your thoughts.

Regards

Irrelevant & Sensitive

**From:** Irrelevant & Sensitive  
**Sent:** er 2022 11:18 AM  
**To:** Brandon Trebilco <[brandon.trebilco@mornpen.vic.gov.au](mailto:brandon.trebilco@mornpen.vic.gov.au)>  
**Subject:** RE: 23 Coburn Ave, McCrae

Thanks for the feedback, Brandon, I know exactly what it's like, I was on the Drainage Desk at the City of Knox decades ago, it can get quite hectic during the big events.

I think it's critical to determine the source of the discharge prior to any rectification works.

Could I suggest a possibility that the bypass pipe in Coburn Avenue may have failed in some way and low flows are getting through ok but when the pipe is at capacity and under head (big event Sunday night), flows are piping across to the abandon pipe? Maybe advisable to put a camera down this pipe also.

**Regards**

**Irrelevant & Sensitive**

**From:** Brandon Trebilco <[brandon.trebilco@mornpen.vic.gov.au](mailto:brandon.trebilco@mornpen.vic.gov.au)>  
**Se** M  
**To:** Irrelevant & Sensitive  
**Subject:** RE: 23 Coburn Ave, McCrae

Gday Irrelevant & Sensitive

I do apologise you haven't been able to get in contact with someone from council directly, as discussed I have been heavily under the pump following the rain event.

The way we typically conduct things is we will have our contractor inspect things then if they are particularly bad it will get elevated to myself,

In this case we wanted SEW to rectify the burst main first and once the severity of this was recognised I got out right away. Unfortunately our customer service aren't the best at capturing the severity of cases when they are called in, although keep In mind we did have a huge workload of urgent cases Monday following the rain.

Alas we are hoping to have an underground services specialist out today to assess the services in place, which as you would understand is a requirement, they will also be able to give an indication of the cavity size.

I greatly appreciate the support in excavator works, obviously in this case we will need to do some tree removal.

I will do my best to ensure this is all rectified and we get the best outcome for yourself.

Kind regards,  
 BT



**BRANDON TREBILCO** | Operations Engineer - Drainage

**Email:** [brandon.trebilco@mornpen.vic.gov.au](mailto:brandon.trebilco@mornpen.vic.gov.au)

Private Bag 1000, Rosebud VIC 3939 | 90 Besgrove Street, Rosebud VIC 3939

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**Sent:**  
**To:** Brandon Trebilco <[brandon.trebilco@mornpen.vic.gov.au](mailto:brandon.trebilco@mornpen.vic.gov.au)>  
**Subject:** 23 Coburn Ave, McCrae

Hi Brandon,  
 Thanks for attending today, the last two days have been somewhat stressful.

As discussed, I would be grateful if you could keep me informed of your investigations into the source of discharge into the abandon pipe and what actions are required to rectify.  
I am happy for your contractor to excavate from the ExPit down to the garage following the line between the sink holes. This will assist with the extent and depth of failure and give better access to the underside of the garage slab to determine if piping undermines the building.

**Regards**

### **Irrelevant & Sensitive**

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