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|-------------------|--|-----------------------------------|---------------------------|
| Request ID | 2505225 | Mornington Peninsula Shire | As at: 14-Nov-22 11:53 AM |
| Type. | Water - Shire Stormwater Drainage Network - SLR - Cleaning & Blockages | | OPEN |

Customer Information

Keith Boyd

Customer:

Irrelevant & Sensitive**Irrelevant & Sensitive****Home Phone:****Work Phone:****Mobile Phone:****Irrelevant & Sensitive****eMail:****FAX:****Property No:****Irrelevant & Sensitive****Request Information****Centre:** Mornington Peninsula Shire**Received Via:** Website - Gravity Form**Input Officer:** Kaylene Cook**Received On:** 14-Nov-22 @ 11:46 AM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** Team SIMS Roads**Reference No:****Additional Names****Additional Address**

Primary: 26 Coburn Avenue MCCRAE 3938 (Prop. No: 11014, X Coord: -38.34765515) Map 159 A10

Additional Information**How Received:** Telephone**Safer Local Roads have been called:** Yes**Urgent warning signage:** Yes

*****Customer Response Management*****

Does customer wish to be contacted: No**Request Details:**

Water spurting out of Coburn Ave just near the Prospect Hill Rd. intersection.
 Looks like the bitumen has been broken and the road is in danger of washing away.
 Not sure if us or SEW but sounds like signage will be needed.
 Customer does not need a call-back , was just advising us, thank you

14-Nov-22 @ 11:46 AM **Request Created**14-Nov-22 @ 11:46 AM **Action ID: 4944251 (Closed)**

Assigned to: SLR SIMS Cleansing Incoming Actions
 Task given: Accept & Assign This Request for Team
 Action is due 15-Nov-22 @ 11:46 AM and was completed
 14-Nov-22 @ 11:53 AM.

Action taken: Assigned
 Action by: Larsen Rachel
 14-Nov-22 @ 11:53 AM Notes Comment by Larsen Rachel
 14/11/2022 Emailed to CS for inspection.
 Rachel Larsen

14-Nov-22 @ 11:46 AM **Action ID: 4944252 (Open)**

Assigned to: SIMS Roads Team
 Task given: Order New Sign
 Action is due 14-Nov-22 @ 01:46 PM and is still open.

14-Nov-22 @ 11:53 AM **Action ID: 4944263 (Open)**

Assigned to: Cleaning & Blockages Supervisor
 Task given: Investigate & Respond To Customer
 Action is due 28-Nov-22 @ 11:53 AM and is still open.

14-Nov-22 @ 11:53 AM Notification
 Sent to Cleaning & Blockages Supervisor (Action)
 Notified note sent by Larsen Rachel (Automatically)
 Message: Email generated for Action: 4944263 for Cleaning
 & Blockages Supervisor