

## FW: 26 Coburn Ave McCrae

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**From:** Michelle Twaites <michelle.twaites@mornpen.vic.gov.au>  
**To:** Chris Sykes <chris.sykes@dmroads.com.au>  
**Cc:** Rachel Larsen <rachel.larsen@mornpen.vic.gov.au>  
**Date:** Tue, 15 Nov 2022 14:08:02 +1100

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**From:** UM Faults and Emergency <xfaults@sew.com.au>  
**Sent:** Tuesday, 15 November 2022 11:51 AM  
**To:** Michelle Twaites <michelle.twaites@mornpen.vic.gov.au>  
**Subject:** RE: 26 Coburn Ave McCrae

Hi Michelle,

South East Water reference number is 1101383, we do not have a name or phone number for you to follow up with anyone.

We still have ongoing works to get this fully completed, our reinstatement team need to investigate further to see what is needed to have the road repaired.

Thanks

**Denise**

Customer Service Officer



WatersEdge 101 Wells Street  
Frankston VIC 3199

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Irrelevant & Sensitive



South East Water proudly acknowledges the Traditional Owners of the land on which we work and live, and pay respect to their Elders past, present and emerging. We acknowledge their songlines, cultural lore and continuing connection to the land and water. We recognise and value the rich cultural heritage and ongoing contributions of Aboriginal people and communities to our society in Victoria.



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**From:** Michelle Twaites <[michelle.twaites@mornpen.vic.gov.au](mailto:michelle.twaites@mornpen.vic.gov.au)>  
**Sent:** Tuesday, 15 November 2022 11:43 AM  
**To:** UM Faults and Emergency <[xfaults@sew.com.au](mailto:xfaults@sew.com.au)>  
**Subject:** RE: 26 Coburn Ave McCrae

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Good morning, can I please get the reference number for this case from yesterday and a contact name/number to follow up with regarding the works done here  
Many Thanks

**From:** Michelle Twaites  
**Sent:** Monday, 14 November 2022 1:41 PM  
**To:** [xfaults@sew.com.au](mailto:xfaults@sew.com.au)  
**Subject:** 26 Coburn Ave McCrae



**MICHELLE TWAITES** | Senior Customer Experience Officer

**Email:** [michelle.twaites@mornpen.vic.gov.au](mailto:michelle.twaites@mornpen.vic.gov.au)

**Phone:** 1300 850 600

**Work days:** Monday - Friday 8.30am - 5pm

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