

Merit Notification (2505648) Additional Information - You are responsible for this Action

From: Merit CRM <no_reply@mornpen.vic.gov.au>
To: Brandon Trebilco <brandon.trebilco@mornpen.vic.gov.au>
Date: Tue, 15 Nov 2022 11:20:32 +1100
Attachments: MeritLink_2505648.mrt (67 bytes)

Merit CRM - Action Notification
Additional Information - Due 01-12-2022 @ 11:08 AM
You are responsible for this Action

Action Note: Customer would like this case to be investigated by a specialist drainage engineer from the Shire.

Request Details

Request ID: 2505648
Request Type: Water - Shire Stormwater Drainage Network - Open Drains & Outfalls - Repairs
Due Date: 30-Nov-2022 7:59 PM
Finalised: No
Priority: P3 - 5 Days
Input Officer: Nicholl, Kester
Officer Responsible: SIMS Roads, Team

Action Details

Act. ID: 4945440
Action: Additional Information
Due Date: 01-Dec-2022 11:08 AM
Officer Responsible: Trebilco, Brandon

Customer Details

Name: Irrelevant & Sensitive
Home PH:
Work PH:
Mobile: Irrelevant & Sensitive
Email:
Address: 23 Coburn Avenue MCCRAE 3938

Location Details

Property No: 130676
Address: 23 Coburn Avenue MCCRAE 3938

Request Description

Caller Details

Merit Number: 2505648
Caller Type: Customer / Resident
Caller Name: Irrelevant & Sensitive
Contact Num: Irrelevant & Sensitive

Enquiry Details

Enquiry Type: Drains / Pits / Flooding
Relating To: Storm Water Drains
Incident Address: 23 Coburn AVE
McCrae
VIC 3938

Nature Of Call: Drains / Pits / Flooding Storm Water Drains. Greg Is Reporting That A Drainage Pipe That He Was Advised Is Redundant Has Been Flowing Water Onto His Property That Has Opened A 5ft Sinkhole Under His Garage And Flooded The Next Door Property. Seeking To Have Issue With Pipe Resolved To Avoid Further Water Damage During

Next Downpour.
Call Reference Number: 31684126

Thank You.