

Request ID	2502446	Mornington Peninsula Shire	As at: 16-Apr-25 09:38 AM
Type.	Water - Shire Stormwater Drainage Network - Damaged Pits Pipes & Grates - Repairs		FINALISED

Customer Information

Irrelevant & Sensitive

Customer: 1 Beverley Road Map:158 K10 Local Access C
MCCRAE 3938 (X Coord: -38.349462283333 Y Coord: 144.930474916667)

Home Phone:**Work Phone:****Mobile Phone:**

Irrelevant & Sensitive

eMail:**FAX:****Property No:** 24473**Request Information****Centre:** Mornington Peninsula Shire**Received Via:** Telephone**Input Officer:** Lavia, Britney**Received On:** 07-Nov-22 @ 10:52 AM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** SIMS Roads, Team**Reference No:****Additional Names****Additional Address**

Primary: 17 Beverley Road MCCRAE 3938 (Prop. No: 112295, X Coord: -38.350161558333Y Coord: 144.93165635) Map 158 K10

Additional Information**How Received:** Telephone**Safer Local Roads have been called:** Yes

*****Customer Response Management*****

Does customer wish to be contacted: Yes**Request Details:**

Customer has phoned through to advise that the storm water pipe out the front of 17 Beverley Road Mccrae seems to be broken. He advised that there is a continuous flow of water that goes all the way down to his property and his driveway is now stained brown.

He advised that South east Water have been out and tested the water for Chlorine & Fluoride South East Water has advised that the issue appears to be a storm water issue

Please note the customers house is showing at 1 Beverley Road however he is **I&S** s the houses where re numbered

07-Nov-22 @ 10:52 AM **Request Created**07-Nov-22 @ 10:52 AM **Action ID: 4939629 (Closed)**

Assigned to: SIMS Roads Team
Task given: Accept & Assign This Request for Team
Action was due 08-Nov-22 @ 10:52 AM and was completed 07-Nov-22 @ 11:23 AM.

Action taken: Other Authority - Refer Input Officer
Action by: Twaites Michelle
07-Nov-22 @ 11:23 AM Notes Comment by Twaites Michelle
As per GIS, there is no Shire Stormwater between 17 and 1 Beverley, only SEW pipes under the road here. Closest Shire pits are at 27 but pipe runs across road not down it. Thanks.
MTwaites

07-Nov-22 @ 11:23 AM **Action ID: 4939694 (Closed)**

Assigned to: Lavia Britney
Task given: Report Matter To Other Authority
Action was due 07-Nov-22 @ 01:23 PM and was completed 07-Nov-22 @ 11:25 AM.

Action taken: Completed
Action by: Lavia Britney
07-Nov-22 @ 11:23 AM Notification
Sent to Lavia Britney (Action)
Notified note sent by Twaites Michelle (Automatically)
Message: Email generated for Action: 4939694 for Lavia Britney

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07-Nov-22 @

11:24 AM **General Comment**

Lavia Britney

Phoned customer back to advise that there is no pipes out the front of 17 Beverley Road. The only pipes/ drains we have is out the front of 25- 27 Beverley Road.

Left voicemail of the above