

Request ID	2506933	Mornington Peninsula Shire	As at: 16-Apr-25 09:40 AM
Type.	Water - Shire Stormwater Drainage Network - Drainage Engineering - Outside Contract		FINALISED

Customer Information

Irrelevant & Sensitive

Customer: 563 Point Nepean Road Map:158 J11 Main V VicRoads
MCCRAE 3938 (X Coord: -38.344217708333 Y Coord: 144.938496083334)

Home Phone:**Work Phone:****Mobile Phone:****eMail:****FAX:****Property No:** 24715

I/S

Request Information**Centre:** Mornington Peninsula Shire**Received Via:** Telephone**Input Officer:** Swann, Carolyn**Received On:** 17-Nov-22 @ 01:54 PM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** INFM Drainage Investigations [PeterY], Team**Reference No:****Additional Names****Additional Address**

Primary: 563 Point Nepean Road MCCRAE 3938 (Prop. No: 24715, X
Coord: -38.344217708333Y Coord: 144.938496083334) Map 158 J11

Additional Information**How Received:**

Telephone

*****Only for Works Outside the SIMS/SLR Contract*****

*****Most drainage issues are covered by contract*****

Are you expert in your knowledge of our contracts:

Yes

Are you certain job is outside contract:

Yes

*****Customer Response Management*****

Does customer wish to be contacted:

Yes

Request Details:

There is no Stormwater around this property. The nearest pit is about 500M away. All water goes into pits which can't cope with a heavy downpour. He is wanting to know if there are any upgrades planned.

There appears to be very little Pits and pipes around his address.

He has had his garage flooded and is worried it will happen again.

Please make contact with customer to discuss the outcome.

Thanks

17-Nov-22 @ 01:54 PM **Request Created**

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17-Nov-22 @ 03:58 PM **Action ID: 4947882 (Closed)**

Assigned to: INFM Drainage Investigations [PeterY] Team
Task given: Accept & Assign This Request for Team
Action was due 18-Nov-22 @ 03:58 PM and was completed 01-Dec-22 @ 03:10 PM.

Action taken: Completed - No Further Action Req
Action by: Trebilco Brandon
17-Nov-22 @ 03:58 PM Notification
Sent to INFM Drainage Investigations [PeterY] Team (Action)
Notified note sent by Twaites Michelle (Automatically)
Message: Email generated for Action: 4947882 for INFM Drainage Investigations [PeterY] Team

01-Dec-22 @ 03:10 PM Notes Comment by Trebilco Brandon
Vicroads road, water only coming from roadway and no where else, hence new pit and pipe would be up to the discretion of vicroads, emailed resident advising of this:

"
Hi

E
ard to your drainage case in particular the request for new pits and pipes at 563 point Nepean road. You are correct in saying the drainage in place is very sparse, Unfortunately in this case with the water only coming off Point Nepean road, a VicRoads (or DOT) road it would purely be there responsibility and up to them to install. My apologies I cant assist on this one but you will have to contact them.

Best of luck,
"

17-Nov-22 @ 03:58 PM **Recategorised Comment**
requesting new drainage or upgrade

Twaites Michelle

17-Nov-22 @ 03:58 PM **Recategorised Comment**
Request UDF - How Received: Telephone

Twaites Michelle