

Request ID	2543083	Mornington Peninsula Shire	As at: 16-Apr-25 09:44 AM
Type.	Water - Shire Stormwater Drainage Network - SLR - Cleaning & Blockages		FINALISED

Customer Information

Mornington Peninsula Property Group Bianca

Customer: 195 Bayview Road Map:158 J12

MCCRAE 3938 (X Coord: -38.358451458333 Y Coord: 144.924508191667)

Home Phone: I & S**Work Phone:****Mobile Phone:****eMail:** I & S**FAX:****Property No:** 12532**Linked To:** 2587318**Request Information****Centre:** Mornington Peninsula Shire**Received Via:** Telephone**Input Officer:** Winther, Naomi**Received On:** 22-Feb-23 @ 11:56 AM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** SIMS Roads, Team**Reference No:****Additional Names****Additional Address**

Primary: 195 Bayview Road MCCRAE 3938 (Prop. No: 12532, X Coord: -38.358451458333Y Coord: 144.924508191667) Map 158 J12

Additional Information**How Received:** Telephone**Safer Local Roads have been called:** No**Urgent warning signage:** No

*****Customer Response Management*****

Does customer wish to be contacted: Yes**Request Details:**

Property Manager has called through to advise that there is water pooling out the front of the 195 Bayview Rd, McCrae. It is muddy all the time and especially bad when rains. Council have drainage network and pit out the front of the property. Please inspect for blocked or damaged pipe. Please contact Bianca to advise time frame and schedule on 0359868188.

22-Feb-23 @ 11:56 AM **Request Created**22-Feb-23 @ 11:56 AM **Action ID: 5013406 (Closed)**

Assigned to: SLR SIMS Cleansing Incoming Actions
Task given: Accept & Assign This Request for Team
Action was due 23-Feb-23 @ 11:56 AM and was completed 22-Feb-23 @ 01:45 PM.

Action taken: Assigned
Action by: Larsen Rachel

22-Feb-23 @ 01:45 PM **Action ID: 5013626 (Closed)**

Assigned to: Cleaning & Blockages Supervisor
Task given: Investigate & Respond To Customer
Action was due 08-Mar-23 @ 01:45 PM and was completed 22-Feb-23 @ 01:46 PM.

Action taken: Completed - No Further Action Req
Action by: Larsen Rachel
22-Feb-23 @ 01:45 PM Notification
Sent to Cleaning & Blockages Supervisor (Action)
Notified note sent by Larsen Rachel (Automatically)
Message: Email generated for Action: 5013626 for Cleaning & Blockages Supervisor

22-Feb-23 @ 01:46 PM Notes Comment by Larsen Rachel
22/2/2023 Spoke with Bianca at 1.45 p.m. to advise that there is a SEW pipe outside this property and suggested that SEW be contacted in the first instance to inspect and if it is not their issue to refer it to the Shire for inspection.
Rachel Larsen