

<b>Request ID</b>	<b>2587318</b>	<b>Mornington Peninsula Shire</b>	As at: 16-Apr-25 09:50 AM
<b>Type.</b>	Water - Shire Stormwater Drainage Network - SLR - Cleaning & Blockages		<b>FINALISED</b>

**Customer Information**

Mornington Peninsula Property Grou Irrelevant & Sensitive

Customer: 195 Bayview Road Map:158 J12

MCCRAE 3938 (X Coord: -38.358451458333 Y Coord: 144.924508191667)

**Home Phone:** Personal Information

**Work Phone:**

**Mobile Phone:**

**eMail:** Personal Information

**FAX:**

**Property No:** 12532

**Linked To:** 2543083

**Request Information**

**Centre:** Mornington Peninsula Shire

**Received Via:** Telephone

**Input Officer:** Cook, Kaylene

**Received On:** 19-Jul-23 @ 12:04 PM

**Priority:** P3 – 5 Days

**Provider:** Shire

**Issue Type:** Standard Request

**Responsible:** SIMS Roads, Team

**Reference No:**

**Additional Names****Additional Address**

Primary: 195 Bayview Road MCCRAE 3938 ( Prop. No: 12532, X Coord: -38.358451458333Y Coord: 144.924508191667) Map 158 J12

**Additional Information**

**How Received:** Telephone

**Safer Local Roads have been called:** No

**Urgent warning signage:** No

\*\*\*\*\*Customer Response Management\*\*\*\*\*

**Does customer wish to be contacted:** Yes

**Request Details:**

Property Manager has called through to advise that there is water pooling out the front of the 195 Bayview Rd, McCrae. It is muddy all the time and especially bad when rains. Council have drainage network and pit out the front of the property. Please inspect for blocked or damaged pipe. Please contact **I&S** o advise time frame and schedule on **I&S**

19-Jul-23 @ 12:04 PM **Request Created**

19-Jul-23 @ 12:04 PM **Action ID: 5091707 (Closed)**

Assigned to: SLR SIMS Cleansing Incoming Actions  
Task given: Accept & Assign This Request for Team  
Action was due 20-Jul-23 @ 12:04 PM and was completed 19-Jul-23 @ 01:39 PM.

Action taken: Assigned  
Action by: Larsen Rachel  
19-Jul-23 @ 12:06 PM Notification  
Sent to SLR SIMS Cleansing Incoming Actions (Action)  
Comment note sent by Cook Kaylene  
Message: Request Comment made by Cook Kaylene  
SEW have referred this case back to Council for inspection of the pits around this property - ongoing issue,  
  
19-Jul-23 @ 01:39 PM Notes Comment by Larsen Rachel  
19/7/2023 Printed for inspection  
Rachel Larsen

19-Jul-23 @ 12:06 PM **General Comment**

Cook Kaylene

SEW have referred this case back to Council for inspection of the pits around this property - ongoing issue,

19-Jul-23 @ 12:06 PM **Notification**

Sent to SIMS Roads Team (Responsible)

N  
Message: Request Comment made by Cook Kaylene  
SEW have referred this case back to Council for inspection of the pits around this property - ongoing issue,

<b>Request ID</b>	<b>2587318</b>	<b>Mornington Peninsula Shire</b>	As at: 16-Apr-25 09:50 AM
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19-Jul-23 @ 01:39 PM **Action ID: 5091863 (Closed)**

Assigned to: Cleaning & Blockages Supervisor  
 Task given: Investigate & Respond To Customer  
 Action was due 02-Aug-23 @ 01:39 PM and was  
 completed 25-Jul-23 @ 07:59 AM.

Action taken: Completed - No Further Action Req  
 Action by: Larsen Rachel  
 19-Jul-23 @ 01:39 PM Notification  
 Sent to Cleaning & Blockages Supervisor (Action)  
 Notified note sent by Larsen Rachel (Automatically)  
 Message: Email generated for Action: 5091863 for Cleaning  
 & Blockages Supervisor

25-Jul-23 @ 07:59 AM Notes Comment by Larsen Rachel  
 24/7/2023 CS attended site and found system clear. Last  
 cleaned on 19th April 2023 refer SR2557303. CS spoke with  
 Shirana at customer's office via phone at 10.45 a.m. and  
 advised same. NFA required.

Rachel Larsen