

<b>Request ID</b>	<b>2511500</b>	<b>Mornington Peninsula Shire</b>	As at: 16-Apr-25 09:41 AM
<b>Type.</b>	Water - Shire Stormwater Drainage Network - Open Drains & Outfalls - Repairs		<b>FINALISED</b>

**Customer Information**

Irrelevant &amp; Sensitive

Customer: 563 Point Nepean Road Map:158 J11 Main V VicRoads  
 MCCRAE 3938 (X Coord: -38.344217708333 Y Coord: 144.938496083334)

**Home Phone:****Work Phone:****Mobile Phone:****eMail:** I/S**FAX:****Property No:** 24715**Request Information****Centre:** Mornington Peninsula Shire**Received Via:** Web Chat**Input Officer:** Lockwood, Lynda**Received On:** 29-Nov-22 @ 04:54 PM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** SIMS Roads, Team**Reference No:****Additional Names****Additional Address**

Primary: 563 Point Nepean Road MCCRAE 3938 ( Prop. No: 24715, X  
 Coord: -38.344217708333Y Coord: 144.938496083334) Map 158 J11

**Additional Information**

**How Received:** Telephone  
 \*\*\*\*\*Customer Response Management\*\*\*\*\*

**Does customer wish to be contacted:** Yes

**Request Details:**

Last Storm - water from the road side came running back to customers property and the water from the property pits couldnt cope - No drains out the front - storm water drains finish about 500 metres away. Please attend to inspect how this can be resolved. Thanks

29-Nov-22 @ 04:54 PM **Request Created**

29-Nov-22 @ 04:54 PM **Action ID: 4956679 (Closed)**

Assigned to: SIMS Roads Team  
 Task given: Accept & Assign This Request for Team  
 Action was due 30-Nov-22 @ 04:54 PM and was completed 29-Nov-22 @ 05:06 PM.

Action taken: Other Authority - Refer Input Officer  
 Action by: Piotrowski Jane  
 29-Nov-22 @ 05:06 PM Notes Comment by Piotrowski Jane  
 Hi Lynda, please refer to Vic Roads as they maintain the open drains along Point Nepean Road. Thank you.  
 JPiotrowski

29-Nov-22 @ 05:06 PM **Action ID: 4956688 (Closed)**

Assigned to: Lockwood Lynda  
 Task given: Report Matter To Other Authority  
 Action was due 29-Nov-22 @ 07:06 PM and was completed 30-Nov-22 @ 10:12 AM.

Action taken: Completed  
 Action by: Lockwood Lynda  
 29-Nov-22 @ 05:06 PM Notification  
 Sent to Lockwood Lynda (Action)  
 Notified note sent by Piotrowski Jane (Automatically)  
 Message: Email generated for Action: 4956688 for Lockwood Lynda

30-Nov-22 @ 10:12 AM Notes Comment by Lockwood Lynda  
 Called I&S and advised to call Vicroads. LL