

To the Board of Inquiry,

Please see below for answers to the questions the inquiry has requested.

1. Outline the leak detection services currently being provided by Detection Services in the McCrae area on behalf of South East Water, including both reactive and proactive leak detection. In particular:

- a. provide details concerning any policies, procedures or requirements imposed by South East Water in respect of such services; and**
- b. exhibit key documents recording these matters.**

Detection Services are currently undertaking proactive leak detection survey's fortnightly in Waller PRV Zone, Cook Street Zone and Parkes St Zone. The request for these fortnightly survey's come through Service Stream due to our contract ending with South East Water on the 10th of May 2025.

In addition to proactive leak detection in the McCrae area we are undertaking reactive leak detection in the area, these reactive jobs are sent through from either South East Water, Downer or Service Stream.

As of the 9th June 2025 we are undertaking daily (Mon-Fri) monitoring of South East Water's Von Roll leak detection sensors which they have deployed in McCrae and are transmitting daily to an online portal to view the data. Any leak notifications are sent to South East Water and Service Stream.

Please refer to the Services agreement between Detection Services and South East Water which contains policies, procedures and requirements imposed by South East Water.

2. For the period from 1 July 2024 to date, for each of Bayview Road, Outlook Road, Penny Lane, View Point Road, Prospect Hill Road, Coburn Avenue, Charlesworth Street and Waller Place (or closely adjacent areas), please provide a table which includes:

- a. a description of any leak detection services performed by Detection Services on behalf of South East Water, including the purpose and outcome of such services;**
- b. the location at which the services were performed;**
- c. the date those services were performed; and**
- d. any observations recorded in respect of the services performed.**

Listed in the tables below are the leak detection work Detection Services has undertaken proactively and reactively in the Mcrae area from the period from July 1 2024 to date. Included also is the survey of the Dromana Zone which was completed back in May 2022 in which there were 3 minor leaks detected in the McCrae area

Please refer to the leak reports supplied for each leak located in the McCrae during this period.

South East Water			
Proactive Leak Detection in McCrae over past 4 years			
Metered Area	Pipe Length (km)	Completed	Requested by
Dromana	364	13/05/2022	South East Water
Waller PRV	5.4	31/03/2025	South East Water
Cook st	5.0	31/03/2025	South East Water
Parkes st Zones	21.3	31/03/2025	South East Water
Waller PRV	5.4	16/04/2025	South East Water
Cook st	5.0	16/04/2025	South East Water
Parkes st Zones	21.3	16/04/2025	South East Water
Waller PRV	5.4	14/05/2025	South East Water
Cook st	5.0	14/05/2025	South East Water
Parkes st Zones	21.3	14/05/2025	South East Water
Waller PRV	5.4	11/06/2025	Service Stream
Cook st	5.0	11/06/2025	Service Stream
Parkes st Zones	21.3	11/06/2025	Service Stream

South East Water		
Reactive Leak Detection in McCrae over past 4 years		
Address	Date Completed	Requested by
McCrae area - Various Locations	24/ 12/ 2025	South East Water
McCrae area - Various Locations	30/ 12/ 2025	South East Water
McCrae area - Various Locations	3/ 01/ 2025	South East Water
McCrae area - Various Locations	6/ 01/ 2025	South East Water
McCrae area - Various Locations	8/ 01/ 2025	South East Water
McCrae area - Various Locations	9/ 01/ 2025	South East Water
McCrae area - Various Locations	10/ 01/ 2025	South East Water
McCrae area - Various Locations	14/ 01/ 2025	South East Water
McCrae area - Various Locations	15/ 01/ 2025	South East Water
McCrae area - Various Locations	18/ 01/ 2025	South East Water
McCrae area - Various Locations	20/ 01/ 2025	South East Water
McCrae area - Various Locations	4/ 02/ 2025	South East Water
McCrae area - Various Locations	5/ 02/ 2025	South East Water
McCrae area - Various Locations	6/ 02/ 2025	South East Water
McCrae area - Various Locations	6/ 02/ 2025	South East Water
McCrae area - Various Locations	7/ 02/ 2025	South East Water
McCrae area - Various Locations	10/ 02/ 2025	South East Water
McCrae area - Various Locations	7/ 05/ 2025	South East Water

DOWNER AND SERVICE STREAM			
Reactive Leak Detection in McCrae over past 4 years			
Address	Job Reference	Date Completed	Requested by
17 Cook Street McCrae Victoria 3938 Australia	LD024	6/06/2025	Service Stream
93 Flinders Street McCrae Victoria 3938 Australia	LD023	6/06/2025	Service Stream
Unit 3, 48 Armstrong Road McCrae Victoria 3938 Australia	LD022	4/06/2025	Service Stream
Bayview Rd McCrae VIC 3938 AU	1347304/001	3/06/2025	Service Stream
77 Flinders Street McCrae Victoria 3938 Australia	1343726/001	15/05/2025	Downer
Unit 2, 6 Bentley Road McCrae Victoria 3938 Australia	LD0021	29/05/2025	Service Stream
589 Point Nepean Road McCrae Victoria 3938 Australia	LD0020	29/05/2025	Service Stream
13 Bentley Road McCrae Victoria 3938 Australia	LD00018	26/05/2025	Service Stream
2 Prospect Hill Road McCrae Victoria 3938 Australia	LD0016	14/05/2025	Service Stream
21 Browne Street McCrae Victoria 3938 Australia	LD0015	14/05/2025	Service Stream
77 Flinders Street McCrae Victoria 3938 Australia	1343726/001	14/05/2025	Downer
711 Point Nepean Road McCrae Victoria 3938 Australia	LD0013	9/05/2025	Service Stream
17 Charles Street McCrae Victoria 3938 Australia	LD0012	7/05/2025	Service Stream
33 Wattle Place McCrae Victoria 3938 Australia	LD00011	9/05/2025	Service Stream
30 Somers Avenue McCrae Victoria 3938 Australia	1316822/001	4/02/2025	Service Stream
22 William Street McCrae Victoria 3938 Australia	1301391/001	17/01/2025	Downer
4 Waller Place McCrae Victoria 3938 Australia	1295094/003	24/12/2024	Service Stream
9 Catherine Street McCrae Victoria 3938 Australia	1276376/1	12/11/2024	Service Stream
16 Waller Place McCrae Victoria 3938 Australia	1197785/001	7/12/2023	Downer
6 Banks Street McCrae Victoria 3938 Australia	1194243/1	23/11/2023	Downer
3 Russell Street McCrae Victoria 3938 Australia	1171112/003	9/10/2023	Downer
19 Bayview Road McCrae Victoria 3938 Australia	1137120/1	28/04/2023	Downer
43 The Avenue McCrae Victoria 3938 Australia	1114482/001	10/01/2023	Service Stream
144 Flinders Street McCrae Victoria 3938 Australia	1094549/002	24/10/2022	Service Stream
9 Somers Avenue McCrae Victoria 3938 Australia	1094549/002	24/10/2022	Service Stream

Please do not hesitate to contact me if you have any queries or require any additional information

Yours faithfully,

Personal Information

SCOTT GRACE

Detection Services - Victorian Unit Manager

16th June 2025