

Task No.	Program Stream	Contractor	Department	Address	Locality	Task Action CCT	Create Date	Status	Priority	Cost Scheme	Item No & Description
1277927/001	Stream 1 Water	Downer	Downer Water	285 BAYVIEW ROAD	MCCRAE	Water Network/Service Pipe/Repair of leak	12/10/2024 09:43	CLOSED	5	UTA	9110a - Repair of Domestic Service (=25mm dia.)(Below Ground) <1.5m Nature strip
1280133/001	Stream 1 Water	Downer	Downer Water	15 BEVERLEY ROAD	MCCRAE	Water Network/Service Pipe/Repair of leak	21/10/2024 11:16	CLOSED	5	UTA	9173 - Explore Leak, Isolate Ferrule, Temp s fitted < 3 properties Non Road
1280133/002	Stream 1 Water	Downer	Downer Water	15 BEVERLEY ROAD	MCCRAE	Water Network/Service Pipe/Renewal	30/10/2024 08:05	WORK COMPLETE	9	UTA	9152a - Renewal/Installation Long Side Serv ice (=25mm dia.) <1.5m Roadway
1286412/001	Stream 1 Water	Downer	Downer Water	39 BAYVIEW ROAD	MCCRAE	Water Network/Fire Plug/Alteration	14/11/2024 17:01	CLOSED	10	UTA	9392a - Height Adjustment of Hydrant Head <1.5m Na ture strip



1289221/001	Stream 1 Water	Downer	Downer Water	623 POINT NEPEAN ROAD	MCCRAE	Water Network/Valve/Operational adjustment	25/11/2024 17:37	DATA COMPLETE	10	UTA	9351a - Repair of Leaking Valve <1.5m Roadw ay
1296804/001	Stream 1 Water	Downer	Downer Water	257 BAYVIEW ROAD	MCCRAE	Water Network/Service Pipe/Renewal	22/12/2024 20:54	CLOSED	5	UTA	9131a - Renewal/Installation Short Side Service (=2 5mm dia.) <1.5m Footpath



Task No.	Task Story Comments
1277927/001	[Springs,Michelle] [12/10/2024 11:56] [AWARDED] Checked - leak not related to works carried out at 281 [FT] [DNf0043] [13/10/2024 05:45] [OFF SITE] Requested job to be allocated since we have slaught ered the kpi on this. [FT] [DNf0043] [13/10/2024 09:01] [ON SITE SERVIC E OK] Repaired leaking 20mm service. Left site. Works com pleted. Fluttz.
1280133/001	[Lewis,Amanda] [21/10/2024 11:18] [AWARDED] requesting photos via email [Maher,Denise] [21/10/2024 11:28] [ALLOCATED] checked [FT] [DNf0120] [21/10/2024 12:40] [INSPECTION] small weep from road, not making much water at all change from p5 to p7, small noise on 20mm service to no.13, traced out maked up will need to dig out set up temps and put in for renewal [FT] [DNf0114] [21/10/2024 15:11] [ON SITE] arrived to site , set up TM and marked out services and dug down to ferrule which was 400mm deep isola ted ferrule and capped and turned baack on , put te mp T's on house 13 and run temps to 15 , water back on house nmb 13; SAFN156409, 0001434 house nmb 15; SAKG023113, 01816
1280133/002	[FT] [DNf0029] [1/11/2024 13:15] [ON SITE] Arrived on site, set up t/m with sew-g-001 plan, lo cated all assets out then we dug up ferrule, nature strip and meter location then tried to dig down to footing under the renden letter box but footing go es down 1 meter deep so called supervisor to ask for hyrdo as there was power and tesltra running through there aswell, john from dow ner came out and dug down deeper on nature strip si de and meter location and then we bored roadway and then ran pipe and trace wire then connected up service tested ok then backfilled and cleaned up.
1286412/001	[Whelan,Harvey] [18/11/2024 11:31] [ALLOCATED] OCCP Attached and Approved by Paul Wilson [FT] [DNf0042] [5/12/2024 13:33] [ON SITE] Travel time 13.00 to 13.30 sorry [FT] [DNf0042] [5/12/2024 14:56] [ON SITE] Onsite and marked valve, and took measurement of f/ plug. Notifyed customers of planned works on 11/12/24 be tween 9-4pm and placed cards in letterboxes as per printed plans from office [FT] [DNf0042] [11/12/2024 07:31] [IN TRANSIT] Picked up quarry and parts @ lynbrook and yard [FT] [DNf0042] [11/12/2024 12:42] [ON SITE] Arrived onsite and set up dug down around f/plug and exposed stack. Shut down main as per occp re buil t stack and new fire plug head back filled and and new sleeve and cover. Recharged main and flush until I clean as per occp and open valve fully [FT] [DNf0047] [11/12/2024 12:24] [ON SITE] arrived onsite set up site and hand dug out fire pl ug stack and cleaned around then shut down and drai ned main and raised fire plug as requetsed charged and fluhsed main as per occp until clean and return ed valve to open full back filled and set up new cover with sleeve



1289221/001

[Zhuo,Frank] [25/11/2024 17:37] [AWARDED]

Property Number:02E//00467/31

[Murray,Debbie] [3/12/2024 09:10] [IN TRANSIT]

Leighroy Traffic booked as per SUP

[FT] [DNf0023] [3/12/2024 10:40] [ON SITE]

Assist crew with locating valve

[FT] [DNf0052] [3/12/2024 12:02] [ON SITE]

Dropped off fittings for the boys.

[FT] [DNf0139] [3/12/2024 12:03] [ON SITE SERVICE OK]

Arrived on site meet traffic while they set up don e pre starts and paper work.

marked out water main and started to dig down found valve and cleaned around it. place valve extension on and new sleeving and cover on. Back filled and wacked rock

cleaned up site and made safe.

[Recall Reason] [Ludewig,Aaron] [9/12/2024 12:19] [OFF SITE]

crew have incorrectly marked valve need to go back and rectify

[Recall Reason] [Whelan, Harvey] [20/12/2024 11:07] [OFF SITE]

Valve cover to be painted Half Yellow / White.

[FT] [DNf00100] [20/12/2024 15:21] [OFF SITE]

Please leave on me for Monday

[FT] [DNf00100] [23/12/2024 09:57] [ON SITE SERVI CE OK]

Arrived did Prestart.

Found Valve cover, covered up wit crushed rock, cle aned up cover and Painted cover and marking on the road.

1296804/001

[Selliah,Sam] [22/12/2024 20:54] [AWARDED]

Property Number:02E//00422/163

[Murphy,Marilyn] [22/12/2024 21:01] [AWARDED]

checked

FT] [DNf00100] [23/12/2024 08:20] [ON SITE]

Arrived did Prestart.

Found area of leak, sounded stoptap and good noise.

Meter ass is uder hedge not much space to dig.

Found tree roots and copper, chase leak and its un der the f/p and the f/p is Exsposed Ag,

Supervisor to chase council permission.

Crew to dig up and repair

[Gionis, Chris] [23/12/2024 17:16] [OFF SITE]

Repairs to be undertaken as normal as Council footp ath.

[FT] [DNf0005] [24/12/2024 15:56] [WORKING OFF SIT E]

arrived on site and set it up according to TMP003 to make it safe for work. Found leak comes from underneath the F/P. We cut the footpath to expose the service and the main (Main was underneath the foot path). While we cutting it, we realize that the demo saw blade was so blunt and we need to change to a new blade. Once we finish cut ting it, we hand dug down. There's a lot of tree roots around so hand dug took a longer time. Once we fully expose the service and the ferrul, we shut the ferrul off. We do a short side renewal from the ferrul to the meter. We char ge up service and there's no more leak and no more sound. Backfilled hole with rock and black. Wash down, clean up and packed up site. Dann/Paul



I ack NO	Program Stream	Contractor	Department	Address	Locality	Task Action CCT	Create Date	Status	Priority	Cost Scheme	
1300775/001	Stream 1 Sewer	Downer	Downer Sewer	36 COBURN AVENUE		Sewer Network/Sewer Pipe/Unblock	10/01/2025 13:19	CLOSED	1		8532 - Clean - Reticulation and Branch Main Cleaning P1-P5 (excluding 'Proof of Clean')



Task No.	Task Story Comments							
	[Dean,Shaylene] [10/1/2025 13:19] [AWARDED] Property Number:02E/00435/33 [Murray,Debbie] [10/1/2025 13:21] [AWARDED] Adv GMA [Ludewig,Ralph] [10/1/2025 13:21] [AWARDED] Checked [FT] [DNf0003] [10/1/2025 15:12] [ON SITE SERVICE OK] CLEANED LINE FROM NEP39-513 U/S TOO NEP39-566 76M CLEARED THE BLOCKANG UNABLE TOO CAMERA LINE DUE TOO HIGH FLOW residence say there is lots of ground water is alwa ys present and running down the road.							