



**Faults and Emergencies**

24/11/2024

To:

**3 Charlesworth Street, McCrae  
VIC 3938 [ ref:!00D900KRNM.  
500Mp0QK0BN:ref ]**



Good afternoon

Thank you for reporting the water leak issue.

We will require further information to assess if there is a leak coming up through the road, as the photos show it may just be a drainage issue.

South East Water has no water assets in the location.

Are you able to advise if there is a constant water flow coming out of the road. Does the leak look like it is drying up. Alternatively, you can contact our faults department on 132812 option 2 to report the issue.

Your reference number is 08459100. Please quote this number if you need to contact us

Kind Regards,

Yasmine

South East Water



**How to get in touch**

Report a leak or check water interruptions [mysupport.southeastwater.com.au/LIVE](https://mysupport.southeastwater.com.au/LIVE)

Faults and emergencies 13 28 12 (24hrs)

Account enquiries 13 18 51 (8am - 6pm, Mon - Fri)

TTY users 13 36 77 (ask for 13 18 51)

Interpreter service 03 9209 0030 (all languages)

[southeastwater.com.au](https://southeastwater.com.au)