Irrelevant & Sensitive

From: Brett Cooper Irrelevant & Sensitive

Date: 21 February 2025 at 18:16:08 AEDT

To: McCrae Incident SEW <mccrae@sew.com.au>

Subject: Re: Email to Sam Growth MP – Waller Place McCrae

Can you answer the question which in no way preempts the inquiry or does this need to be pursued via the freedom of information act *Information Act 1982* (Vic)
Regards
Brett cooper

On 21 Feb 2025, at 10:47, SEW McCrae Incident <mccrae@sew.com.au> wrote:

Dear Brett,

Thank you for your follow up email received on 13th February 2025.

We understand how important it is for impacted residents to understand the cause of the landslide. While we don't have these answers right now, we're committed to supporting the process and will continue to monitor our drinking water and sewerage network. We are continuing to undertake a thorough health check and review of our network, It does take time to conduct this work. We also understand that building a meaningful picture of a very complex issue extends beyond South East Water.

While we appreciate that you have detailed questions to help understand the circumstances of water that has surfaced in the landscape at McCrae, we are unable to pre-empt the forthcoming Board of Inquiry which will likely be better placed to look into these matters. This Inquiry will provide a holistic, independent process to assess a very complex issue.

Kind regards

Chris Ransom

Local Government Manager

<image001.png>

WatersEdge 101 Wells Street

Frankston VIC 3199

E mccrae@sew.com.au

From: SEW McCrae Incident <mccrae@sew.com.au>

Sent: Thursday, 13 February 2025 4:37 PM

To: 'Brett Cooper' Irrelevant & Sensitive ; SEW McCrae Incident

<mccrae@sew.com.au>

Subject: RE: Email to Sam Growth MP – Waller Place McCrae

Dear Brett,

Thank you for your message to mccrae@sew.com.au. We aim to respond to emails to this address within 10 business days of receipt.

Kind regards

Chris Ransom

Local Government Manager

<image001.png>

WatersEdge 101 Wells Street

Frankston VIC 3199

E mccrae@sew.com.au

Subject: Re: Email to Sam Growth MP – Waller Place McCrae

This Message Is From an Untrusted Sender

You have not previously corresponded with this sender.

Think before you click on links, open attachments or respond to this message.

Report Suspicious

Thanks for your response

I am very keen to know what the limit of the testing is, for example how far can the test site be from the origin site for the results to remain accurate or conclusive.

Regards Brett cooper On 13 Feb 2025, at 11:11, SEW McCrae Incident < mccrae@sew.com.au wrote:

Dear Brett,

I write regarding your email to the Member for Nepean, Sam Groth MP, on 22 January 2025 in which you share your observations about water surfacing in the vicinity of Waller Place and Charlesworth Stret in McCrae. Mr Groth's office has passed your email to me so that I can make contact with you.

I can advise that our preliminary investigations do not indicate the presence of drinking water at the surface. We publish information about testing water samples and other investigations, as well as our support for affected customers, on our website at https://southeastwater.com.au/about-us/news/mccraelandslide.

Kind regards

Chris Ransom

Local Government Manager

<image001.png>

WatersEdge 101 Wells Street

Frankston VIC 3199

E mccrae@sew.com.au