

Stormwater Drainage Concern

Request Summary

Reference Id:	2024-052756
Tracking Number:	2024-052756.HDQ
Received:	10-Jul-2024 10:36:11
Priority:	Urgent
Status:	Inactive
Stage:	Completed
Address:	1/16 Chunar Grove MCCRAE VICTORIA 3938
Detail:	ONGOING WATER LEAK IN STORMWATER PIPE Previously reported under, 2024-033838, 2023-017576, merits 2573057 and 2583809. ----- Customer reports water is still bubbling up through the nature strip, creating a mud pile, flooding and making the road break up. Customer extremely frustrated that nothing apart from topping up soil was done under last request. R eports that previous PVC pipe fix has not resolved the issue. Please re-assess on a day where it is raining or has recently rained in order to see the problem and call customer.

Categorisation

Request Type	Environment Management
Request Category	Flood and Stormwater Management
Request Sub Category	Stormwater Drainage Concern

Stage Updates

Date Completed	Stage
31-Dec-2024	Completed
18-Jul-2024	Awaiting Inspection
10-Jul-2024	New Request

Resolution

Date Resolved	Resolution	Resolution Details
31-Dec-2024 14:30:15	Resolved by Contractor	Roads Corridor Team attended pit drain at 1/16 Chunar Grove on 15th November, completing drainage maintenance works