

Request ID	2587318	Mornington Peninsula Shire	As at: 16-Apr-25 09:50 AM
Type.	Water - Shire Stormwater Drainage Network - SLR - Cleaning & Blockages		FINALISED

Customer Information

Mornington Peninsula Property Group Bianca

Customer: 195 Bayview Road Map:158 J12

MCCRAE 3938 (X Coord: -38.358451458333 Y Coord: 144.924508191667)

Home Phone: Personal Information**Work Phone:****Mobile Phone:****eMail:** Personal Information**FAX:****Property No:** 12532**Linked To:** 2543083**Request Information****Centre:** Mornington Peninsula Shire**Received Via:** Telephone**Input Officer:** Cook, Kaylene**Received On:** 19-Jul-23 @ 12:04 PM**Priority:** P3 – 5 Days**Provider:** Shire**Issue Type:** Standard Request**Responsible:** SIMS Roads, Team**Reference No:****Additional Names****Additional Address**

Primary: 195 Bayview Road MCCRAE 3938 (Prop. No: 12532, X Coord: -38.358451458333Y Coord: 144.924508191667) Map 158 J12

Additional Information**How Received:** Telephone**Safer Local Roads have been called:** No**Urgent warning signage:** No

*****Customer Response Management*****

Does customer wish to be contacted: Yes**Request Details:**

Property Manager has called through to advise that there is water pooling out the front of the 195 Bayview Rd, McCrae. It is muddy all the time and especially bad when rains. Council have drainage network and pit out the front of the property. Please inspect for blocked or damaged pipe. Please contact Bianca to advise time frame and schedule on 0359868188.

19-Jul-23 @ 12:04 PM **Request Created**19-Jul-23 @ 12:04 PM **Action ID: 5091707 (Closed)**

Assigned to: SLR SIMS Cleansing Incoming Actions
Task given: Accept & Assign This Request for Team
Action was due 20-Jul-23 @ 12:04 PM and was completed 19-Jul-23 @ 01:39 PM.

Action taken: Assigned
Action by: Larsen Rachel
19-Jul-23 @ 12:06 PM Notification
Sent to SLR SIMS Cleansing Incoming Actions (Action)
Comment note sent by Cook Kaylene
Message: Request Comment made by Cook Kaylene
SEW have referred this case back to Council for inspection of the pits around this property - ongoing issue,

19-Jul-23 @ 01:39 PM Notes Comment by Larsen Rachel
19/7/2023 Printed for inspection
Rachel Larsen

19-Jul-23 @ 12:06 PM **General Comment**

Cook Kaylene

SEW have referred this case back to Council for inspection of the pits around this property - ongoing issue,

19-Jul-23 @ 12:06 PM **Notification**

Sent to SIMS Roads Team (Responsible)

N
Message: Request Comment made by Cook Kaylene
SEW have referred this case back to Council for inspection of the pits around this property - ongoing issue,

Request ID	2587318	Mornington Peninsula Shire	As at: 16-Apr-25 09:50 AM
Type.	Water - Shire Stormwater Drainage Network - SLR - Cleaning & Blockages		FINALISED

19-Jul-23 @ 01:39 PM **Action ID: 5091863 (Closed)**

Assigned to: Cleaning & Blockages Supervisor
Task given: Investigate & Respond To Customer
Action was due 02-Aug-23 @ 01:39 PM and was completed 25-Jul-23 @ 07:59 AM.

Action taken: Completed - No Further Action Req
Action by: Larsen Rachel
19-Jul-23 @ 01:39 PM Notification
Sent to Cleaning & Blockages Supervisor (Action)
Notified note sent by Larsen Rachel (Automatically)
Message: Email generated for Action: 5091863 for Cleaning & Blockages Supervisor

25-Jul-23 @ 07:59 AM Notes Comment by Larsen Rachel
24/7/2023 CS attended site and found system clear. Last cleaned on 19th April 2023 refer SR2557303. CS spoke with Shirana at customer's office via phone at 10.45 a.m. and advised same. NFA required.

Rachel Larsen