

## FW: New Incident Created: INC-0162 3 Penny Lane McCrae Landslide / House Collapse

**From:** Jack Divers <jack.divers@mornpen.vic.gov.au>  
**To:** Rory MacDonald <rory.macdonald@mornpen.vic.gov.au>, Claudio Flores <claudio.flores@mornpen.vic.gov.au>, Bree Stone <bree.stone@mornpen.vic.gov.au>  
**Date:** Wed, 15 Jan 2025 10:27:02 +1100



**JACK DIVERS** | Deputy Municipal Building Surveyor

**Email:** [jack.divers@mornpen.vic.gov.au](mailto:jack.divers@mornpen.vic.gov.au)

**Phone:** 03 5950 1937

Private Bag 1000, Rosebud VIC 3939 | 2 Queen Street, Mornington VIC 3931

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**From:** no-reply@cammsgroup.com  
**Sent:** Tuesday, January 14, 2025 2:31 PM  
**To:** Jack Divers  
**Subject:** New Incident Created: INC-0162 3 Penny Lane McCrae Landslide / House Collapse

Dear Jack Divers,

This is to inform you that a new incident has been created and allocated to you as the responsible person.

**You have 4 days to complete your preliminary assessment and confirm the incident severity.**

Incident Date / Time:	14 Jan 2025 01:01 PM
Incident Number:	<a href="#">INC-0162</a>
Incident Title:	<a href="#">3 Penny Lane McCrae Landslide / House Collapse</a>
Description:	<p>Today 14 Jan 2025 at approx 8:50am I (Maharlia Pakoti - Assistant Building Surveyor) arrived onsite at 3 Penny Lane McCrae VIC 3938, to assist my Manager (Matt Glover - Municipal Building Surveyor) in conducting a follow up inspection of the landslide incident that occurred last Friday. Upon my arrival onsite I parked my car along Point Nepean Rd and noticed a few public onlookers looking down Penny Lane. I assumed it was because of the landslide. A lady (presumed to be one of the neighbours) saw my uniform and called out to me saying "there is a gentleman down the lane". As I walked down Penny Lane I saw two men (presumed to be the neighbours from either side of 3 Penny Lane) standing in the driveway of 2 Penny Lane. As I walked forward further I saw Matt Glover lying on the driveway at 2 Penny Lane with his legs and arms spread out</p>

and a little bit of blood on the right side of his head and on his hand/arm. As I turned my head to the left I saw the house at 3 Penny Lane which appeared to have slid/collapsed forward onto the adjacent garage, there was broken bits of safety glass all over the front driveway with a light stream of muddy water running down the sloped driveway. I turned back to Matt and asked if he was okay and what he was doing on the ground. Matt greeted me and stated that he had fallen off the first-floor balcony as the house was collapsing. I asked if an ambulance had been called and one of the neighbours confirmed they had called them. I asked what had happened, (from my memory) Matt mentioned he was on the balcony when he heard a rumble and noticed the house starting to move, in that moment he tried to jump onto the nearby retaining wall, but missed and landed on the driveway into a commando roll where he believed at that point his left knee either broke or dislocated. Matt yelled out and the neighbours from either side of 3 Penny Lane found him and dragged him to the driveway at 2 Penny Lane away from the collapsing house. Matt got his phone out and gave me Rory MacDonald's (manager) number to call him to explain the situation. Whilst I was calling Rory, Matt called his wife I/S to notify her what happened. Rory answered and I explained to him what had happened, Rory asked how far away the ambulance was, I then asked the neighbour, and the neighbour mentioned he could hear them coming (siren sound). Rory asked if there was anything we needed from him, I asked Matt, Matt said to contact Dane Pope, Rory advised he would contact all other teams and organise the appropriate people to attend site. At this point (approx 5-10mins later) the ambulance arrived, and paramedics assisted Matt. Matt was in pain/discomfort from his left leg and began yelling/crying out, I held Matt's right leg in the air to assist with extra comfort. Fletch (emergency management coordinator) called Matt's phone, I answered and explained to fletch what had happened, fletch said he would be out onsite soon (I don't recall fletch's conversation very well as I was focused on helping Matt with the paramedics). A few moments later Claudio Flores (Principal Building Surveyor) called me asked if I was okay, I confirmed and explained the situation to Claud, Claud advised me, himself and Jack Divers (Deputy Municipal Building Surveyor) would be onsite in 20 mins. At this point, the paramedics were still attending to Matt, the police, SES and CFA had arrived to close off the area. The paramedics lifted Matt onto a gurney

and wheeled him to the van. I asked the paramedics where Matt was going and they advised Frankston hospital. I called Matt's wife **I/S** and notified her that Matt had left in the ambulance and was being moved to Frankston hospital. I moved Matt's car outside Penny Lane onto Point Nepean Road. I then stood in the emergency teams huddle consisting of police, SES and CFA people - for approx 10 mins, where Claudio arrived and took over my spot. The emergency team then discussed a plan to vacate surrounding properties and closed off the road to make safe the area in case of further landslides.

Incident Severity:

Major

Reported By:

Maharlia Pakoti

Please use the below link to login to the system and review the incident details.

[Log in to Camms.Incident](#)

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