
From: "Loudon, Gary" <Gary.Loudon@sew.com.au>
Sent: Mon 30/12/2024 5:16:54 PM (UTC+11:00)
To: "Pham, Dat" <Dat.Pham@sew.com.au>, "MacGregor, David" <David.Macgregor@sew.com.au>
Cc: "Marsh, Jason" <Jason.Marsh@sew.com.au>
Subject: Re: 4 Waller Place McCrae 1295094

Hi Dat,

SS advised that due difficulty getting machinery to leak location and staffing ..crew will attend to site first thing tomorrow morning with full crew.

Regards
Gary

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From: Pham, Dat <Dat.Pham@sew.com.au>
Sent: Monday, December 30, 2024 4:58:49 PM
To: MacGregor, David <David.Macgregor@sew.com.au>
Cc: Marsh, Jason <Jason.Marsh@sew.com.au>; Loudon, Gary <Gary.Loudon@sew.com.au>
Subject: FW: 4 Waller Place McCrae 1295094

Hi Dave,
Can you follow up why 1295094/006 hasn't been attempted this afternoon?

Regards,
Dat

From: Pham, Dat
Sent: Monday, 30 December 2024 12:31 PM
To: Loudon, Gary <Gary.Loudon@sew.com.au>
Cc: Mansfield, Ethan <Ethan.Mansfield@sew.com.au>; Phillips, Hayden <Hayden.Phillips@sew.com.au>; Dharmadhikari, Ninad <Ninad.Dharmadhikari@sew.com.au>; Guo, Mike <Mike.Guo@sew.com.au>; Marsh, Jason <Jason.Marsh@sew.com.au>; Swain, Charles <Charles.Swain@sew.com.au>; Kellett, Rob <Rob.Kellett@sew.com.au>
Subject: RE: 4 Waller Place McCrae 1295094

Nice find Gary. I would say these sections should be a good candidate for the Transient pressure monitoring trial next year for WP208.

Regards,
Dat

From: Loudon, Gary <Gary.Loudon@sew.com.au>

Sent: Monday, 30 December 2024 12:25 PM

To: Marsh, Jason <Jason.Marsh@sew.com.au>; Pham, Dat <Dat.Pham@sew.com.au>; Mansfield, Ethan <Ethan.Mansfield@sew.com.au>; Swain, Charles <Charles.Swain@sew.com.au>

Subject: RE: 4 Waller Place McCrae 1295094

Hi Gents,

Located burst on 150UPVC on other side of the Peninsula F/way. Task 5 created for SS to attend and repair



Regards

Gary

From: Marsh, Jason <Jason.Marsh@sew.com.au>
Sent: Monday, 30 December 2024 9:50 AM
To: Pham, Dat <Dat.Pham@sew.com.au>; Mansfield, Ethan <Ethan.Mansfield@sew.com.au>; Swain, Charles <Charles.Swain@sew.com.au>; Loudon, Gary <Gary.Loudon@sew.com.au>
Subject: FW: 4 Waller Place McCrae 1295094

Update,

Removed storm water grating, flowing hard. Took samples at pit and road leak Waller PL. Its getting worse and now damaging Charlesworth st.
 Detection services will attend again this afternoon. SEE IMG-8477.

This has the potential to become a big problem

From: Marsh, Jason
Sent: Tuesday, 24 December 2024 6:37 PM
To: Swain, Charles <Charles.Swain@sew.com.au>; Derwent, Ascher <Ascher.Derwent@sew.com.au>; Pham, Dat <Dat.Pham@sew.com.au>; Phillips, Hayden <Hayden.Phillips@sew.com.au>
Subject: 4 Waller Place McCrae 1295094

Team,

I believe that this may become a bigger problem, so if you are able to assist it would be appreciated.

Today I was asked to assist detection services at 4 Waller Place McCrae. It was a terrible day for leak detection, with constant and heavy rain.

Water is flowing up from the road at 10+ L/min (the road is damaged and getting worse, it has been barricaded off).

The storm water drain at 4 Waller Place McCrae is raging. There are other locations where the nature strip is extremely saturated with water running onto roadway.

I sounded all SEW assets and spoke with residents, I was told there is an underground spring and water often flows into the storm water drain, but is not usually this heavy.

We found no leak noises on any SEW assets.

I will return and take samples when the weather has improved.

It would be very helpful if an operation tech with personal knowledge of this area was available to help me get a better understanding of the layout, as there is a lot going on in this area (repairs ect..).

Jason Marsh

Leak Detection Technician



WatersEdge 101 Wells Street

Frankston VIC 3199



Personal Data



South East Water proudly acknowledges the Traditional Owners of the land on which we work and live, and pay respect to their Elders past, present and emerging. We acknowledge their songlines, cultural lore and continuing connection to the land and water. We recognise and value the rich cultural heritage and ongoing contributions of Aboriginal people and communities to our society in Victoria.