## **JK//SEW Interactions**

<b>31 December</b> Calls to SEW after they advised residents it was an MPS issue. Asked for escalation, received a call from Dave McGregor who confirmed burst watermain at Outlook/Boulevard	255 er to Co UNITARIA 132 812 INCOMENTARIA INTOMENTARIA INCOMENTARIA INTOMENTARIA INTOMENTARIA INTOMENTARI	2.05 et 19 C Europe 132 812 Europe 2.05 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10 et 10 et 10 et 10 et 10 et 10 et 10 Europe 2.05 et 10	Pate   Dave SEW   Dave SEW   Docesse Posto & Former   Docesse Posto & & Former   Dave Seme   Docesse Posto & & Former   Dave Seme   Docesse Posto & & Former   Dave Seme   Docesse Posto & & Former   Docesse Posto & & Former
<b>1 January</b> Call received from Dave McGregor confirming stent hasn't stopped flow of water and SEW are still investigating. Clearly confirmed SEW were managing customers		244	
<b>2 January</b> Call to Dave after Jane from 1 Charlesworth had called and advised SEW handed concern back to MPS. Put Jane on hold and called Dave McGregor who confirmed site was being managed by SEW and he would call Jane to advise.		243 Dave SEW Dave SEW D	

2 January Follow up text to Dave to provide Jane's contact details	Brit       Image: State in the image: State in
6 January Text to Dave McGregor seeking an update after more customer requests	2-22 International and the second an